



The Internet Corporation for Assigned Names and Numbers

TRANSMITTED VIA FACSIMILE, ELECTRONIC MAIL AND COURIER

27 April 2012

Mr. Kennen Palm
InTrust Domains, Inc. (IANA ID# 653)
11605 Meridian Market View Unit 124-134
Falcon, CO 80831
Phone Number: +1-303 800 0310
E-mail: kenn@pilgrimcs.com

RE: NOTICE OF BREACH OF REGISTRAR ACCREDITATION AGREEMENT

Dear Mr. Palm:

Please be advised that as of 27 April 2012, InTrust Domains, Inc. ("InTrust Domains") is in breach of its Registrar Accreditation Agreement ("RAA") with the Internet Corporation for Assigned Names and Numbers ("ICANN") dated 11 June 2009 ("RAA"). The breaches result from:

1. InTrust Domains' failure to respond to ICANN's 2011 Whois Data Reminder Policy (WDRP) audit pursuant to Section 3.14 of the RAA; and
2. InTrust Domains' failure to pay past due accreditation fees pursuant to Section 3.9 of the RAA.

In addition, InTrust Domains is deemed non-compliant in the following area:

1. Not clearly displaying on its website details of its deletion and auto-renewal policies and any fee charged for the recovery of a domain name during the Redemption Grace Period, as required by Sections 3.7.5.5 and 3.7.5.6 of the RAA.

Please refer to the attachment below for details regarding the breaches. We request that InTrust Domains cure the breaches within 15 working days from the date of this letter by taking the following actions:

Brussels
Sydney
Washington, DC
Marina del Rey

6 Rond Point Schuman, Bt. 5
Level 2, 48 Hunter Street
1875 I Street, NW, 5th Floor
4676 Admiralty Way, Suite 330

B-1040 Brussels
Sydney NSW 2000
Washington, DC 20006
Marina del Rey, CA 90292

BELGIUM
AUSTRALIA
USA
USA

T +32 2 234 7870
T +61 2 8236 7900
T +1 202 429 2704
T +1 310 823 9358

F +32 2 234 7848
F +61 2 8236 7913
F +1 202 429 2714
F +1 310 823 8649

<http://icann.org>



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1. Complete the 2011 WDRP audit questionnaire pursuant to Section 3.14;
2. Provide all requested documents to demonstrate compliance with the WDRP;
3. Pay past due accreditation fees in the amount of \$3,915.05; and
4. Clearly display the deletion and auto-renewal policies and any fee charged for the recovery of a domain name during the Redemption Grace Period on InTrust Domains' website.

If InTrust Domains fails to timely cure these breaches, ICANN may commence the termination process.

If you have questions or require assistance, please contact me at stacy.burnette@icann.org.

Sincerely,

A handwritten signature in blue ink that reads "Stacy Burnette".

Stacy Burnette
Director,
Contractual Compliance

Enclosure: Customer Statement



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ATTACHMENT

Failure to Respond to Registrar Audit

Section 3.14 of the RAA requires InTrust Domains to timely provide documents and information concerning a contractual compliance audit to demonstrate compliance with the terms of the RAA upon no less than (15) days notice by ICANN.

ICANN sent InTrust Domains the 2011 WDRP compliance audit request on 25 January 2012. All registrars were required to respond by 15 February 2012. ICANN sent InTrust Domains multiple compliance notices requesting that InTrust Domains complete the 2011 WDRP audit questionnaire (see the chronology below). As of the date of this letter, InTrust Domains has not contacted ICANN in response to these requests and it has not complied with the requests.

InTrust Domains' repeated failure to complete the 2011 WDRP audit questionnaire constitutes a breach of Section 3.14 of the RAA.

Failure to Pay Accreditation Fees

Section 3.9 of the RAA requires registrars to timely pay accreditation fees to ICANN, consisting of yearly and variable fees. InTrust Domains currently owes ICANN \$3,915.05 in past due accreditation fees.

InTrust Domains failed to comply with its obligation pursuant to Section 3.9 of the RAA by failing to timely pay accreditation fees.

Below is a chronology of our correspondence and other attempts to contact InTrust Domains to date:

Date of Notice	Deadline for Response	Details
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Date of Notice	Deadline for Response	Details
25-Jan-12	15-Feb-12	ICANN sent first compliance notice via e-mail to kenn@pilgrimcs.com. No response received.
09-Feb-12	15-Feb-12	ICANN sent second compliance notice via e-mail to kenn@pilgrimcs.com. No response received.
20-Feb-12	23-Feb-12	ICANN sent third compliance notice via e-mail to kenn@pilgrimcs.com. No response received.
14-Mar-12	29-Mar-12	ICANN attempted to fax notice to registrar at 1-719 495 3340. Fax was successfully transmitted.
16-Mar-12	N/A	ICANN contacted registrar via telephone at +1 303 800 0310. Left voice message. No response received.