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10 corporation, GODADDY SOFTWARE,
   INC., an Arizona corporation,
11 and eNOM, Incorporated, a
   Nevada corporation
12

13   UNITED STATES DISTRICT COURT

14   CENTRAL DISTRICT OF CALIFORNIA

15

16 DOTSTER, INC., a Washington   Case No. CVO3-5045 JFW (MAXx)
   corporation, GO DADDY SOFTWARE,
17 INC., an Arizona corporation,   DECLARATION OF ROBERT R.
                                        PARSONS IN SUPPORT OF
18 and eNOM, INCORPORATED, a   PLAINTIFFS' MOTION FOR
   Nevada corporation,   PRELIMINARY INJUNCTION
19
20   Plaintiffs,
21   v.   Date: October 6, 2003
                                        Time: 1:30 p.m.
22   Ctrm: 16
   INTERNET CORPORATION FOR   Judge: John F. Walter
23 ASSIGNED NAMES AND
24 NUMBERS, a California corporation,
25   Defendant.
26
27
28

                              1.

1   I, Robert R. Parsons, declare and state as follows:

2   I am the President of Plaintiff Go Daddy Software, Inc. ("Go Daddy"). I make

3   this declaration of my actual knowledge, and after a review of documents maintained

4   by our company in the normal course of business and a review of documents on file in

5   this case or publicly available. If called as a witness I could testify to each of the

6   following facts:

7   1.   Go Daddy is one of at least 50 ICANN-accredited domain name

8   registrars ("Registrars") who compete for the international business for re-registering

9   domain names ("Domains") that are expiring or otherwise being deleted by the

10   VeriSign Global Registry Service, a division of VeriSign, Inc., which operates the

11   .COM and .NET registry (the "Registry").

12   2.   At Go Daddy, our business and market segment has been created by our

13   ability to deliver products for up to 70% less than what our competition charges, and

14   to provide a high level of service in the process. Go Daddy's reputation in the Internet

15   business community is that of a reliable, cost-effective service provider.

16   3.   Go Daddy is the fastest growing domain name registrar and a provider of

17   complementary software products and services. We were founded in 1997 and our

18   primary offices are located in Scottsdale, Arizona. We have approximately 300

19   employees. We are successful because we provide consumers with products at low

20   prices and provide them with a high level of service.

21   4.   In February of 2003 Go Daddy began developing "DomainAlert," which

22   is a service that attempts to register expiring Domains for customers on a first come,

23   first served model. We initially developed DomainAlert to reflect our mission

24   statement – we wanted to provide our customers a service that was inexpensive (our

25   backorders are $18.95) and straightforward to use.

26   5.   Our DomainAlert service was launched in April of 2003 and since that

27   time we have generated significant revenues from that service. We have consistently

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1   been told by customers that our low price and easy to use system makes our

2   DomainAlert service attractive to them and we have had success in the expiring

3   domain name market (our monthly revenues for DomainAlert are over $100,000 per

4   month) as a result. In fact, we have continued to hire additional employees to meet

5   the increased service demands arising out of the DomainAlert service.

Implementation of the WLS will devastate our business.

7   6.   By offering WLS to pre-sell domain names even before they expire,

8   VeriSign would offer a service that competes with and destroys the value of

9   DomainAlert. WLS creates a single, first-come, first-served model that preempts the

10 competitive process that currently exists. If WLS is implemented, instead of simply

11 deleting the name from the Registry as part of the Batch Delete process, VeriSign will

12 first check to determine whether a WLS subscription has been purchased for the

13 expiring domain name. WLS is not inherently better—it simply has an advantage

14 over the rest of the businesses in the expiring domain market in that it not only

15 controls when, but also if, Domains expire.

16   7.   The efforts Go Daddy expended to develop DomainAlert will become

17 virtually worthless upon implementation of WLS. The innovation and resources that

18 have been devoted to a maturing, increasingly competitive deleted domain market will

19 be destroyed by a standardized, sole-source product offered by the Registry.

20   8.   Customers will be more likely to use WLS because it is offered at the

21 Registry level. If Go Daddy does not implement WLS, it is likely that Go Daddy's

22 existing customers will leave Go Daddy and move to a Registrar that offers the WLS

23 services. Go Daddy will be required to reprogram its systems to conform with WLS,

24 and abandon its well-established DomainAlert expiring domain name registration

25 market.

26   9.   WLS will have an immediately discernible, and material, adverse impact

27 on Go Daddy's earnings, staffing and business plans. Go Daddy's business costs will

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1   climb due to increased calls and emails to Go Daddy's customer support center. It is

2   likely that Go Daddy will have many contacts from customers who are concerned

3   about WLS implementation, are confused as to what impact a WLS subscription will

4   have on their existing domain registration, or have been contacted by a person

5   claiming to have reserved a WLS subscription for the customer's domain name.

6   Because of the substantial loss of revenue to Go Daddy which will result from

7   discontinuing its DomainAlert program, it will be difficult to afford the staff necessary

8   to handle the customer confusion and increased customer service required by the

9   introduction of WLS. This confusion and drop in service will harm Go Daddy's

10   business reputation and make it more difficult for Go Daddy to effectively market to

11   and maintain customers.

12   **Implementation of WLS Is Imminent.**

13   10.   Although VeriSign and ICANN must reach an agreement regarding

14   certain minor details related to WLS, given the past VeriSign and ICANN

15   negotiations and the secrecy of their current negotiations, it is unlikely that either

16   party will announce the progress of their negotiations until an agreement has been

17   reached.

18   11.   Although the Department of Commerce has indicated that it will require

19   its consent for the WLS product to be implemented, there are no meaningful ways for

20   individuals and businesses opposed to the implementation of WLS to participate in the

21   negotiations between the Department of Commerce and VeriSign.

22   12.   ICANN, in Daniel E. Halloran's declaration, asserts that VeriSign will be

23   required to "...undertake the significant technical and operational tasks of

24   implementing WLS." (Halloran Declaration ¶ 14). What the declaration fails to state

25   is that VeriSign has made significant efforts to have WLS established and

26   implemented as much as possible prior to the actual approval of WLS. For example,

27   VeriSign has announced certain "key dates" related to WLS implementation. A copy

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1   of the web site page announcement is attached hereto as Exhibit 1, and is incorporated

2   herein by reference.

3   13.   VeriSign stated on July 28, 2003, that the "Guidebook and SDK available

4   on Web site.". The Guidebook is a technical and business guide for Registrars to assist

5   Registrars in implementing WLS. A copy of the Guidebook, publicly available on the

6   VeriSign website, is attached hereto as Exhibit 2, and is incorporated herein by

7   reference. SDK is a Software Developers Kit that provides the application program

8   interface used in programming software to allow a Registrar's computer system to

9   interface or communicate with VeriSign's computer system. The VeriSign website

10   also states that September 24, 2003, will signal the "OT&E Launch." This means that

11   VeriSign and Registrars adopting WLS are planning to begin "Operational Testing &

12   Evaluation" to test the WLS system. Based on my past experience, this means that the

13   WLS system that they will be testing starting September 24 will be almost identical to
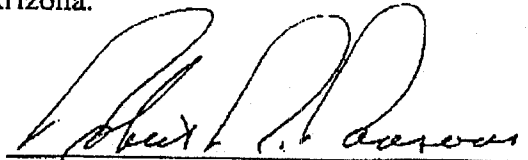
14   the final WLS system.

15   14.   VeriSign has announced, on its website, that the "Service Launch" will

16   be on October 27, 2003. This is a rather definite statement by VeriSign of

17   implementation even if ICANN and VeriSign are still negotiating and the Department

18   of Commerce has not approved an amendment to the ICANN agreement with

19   VeriSign to implement WLS.

20   15.   On August 27, 2003, Network Solutions, a Registrar that is wholly

21   owned by VeriSign, published a press release stating, "Network Solutions . . . today

22   announced that it is **now accepting pre-orders** for its new Next Registration Rights

23   service. Next Registration Rights is a unique new service that automatically obtains

24   the registration for a currently registered .com or .net domain name if the current

25   domain name holder fails to renew, or affirmatively deletes, the domain name during

26   the subscription period." (emphasis added). Next Registration Rights is Network

27   Solution's business name for its WLS business. A copy of the press release, which

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1 was downloaded from the Yahoo.com website, is attached hereto as Exhibit 3, and is

2 incorporated herein by reference.

3   16.   Network Solutions' press release also states that, "Network Solutions is

4 the **first retail registrar to accept advanced orders** for the service that is scheduled

5 to 'go live' in October 2003" (emphasis added). VeriSign has, in effect, begun

6 accepting WLS subscriptions that will become effective if the WLS service is

7 implemented. The press release states, "Network Solutions is offering advanced

8 orders to the public **in anticipation of the 'land rush'** that will commence on the day

9 the service goes live. At the time of the land rush, it is expected that members of the

10 public will attempt to obtain backorder subscriptions on as many currently registered

11 domain names as possible." (emphasis added).

12   I declare under penalty of perjury under the laws of the United States of

13 America that the foregoing is true and correct, and that this declaration was executed

14 on September 5, 2003 at Scottsdale, Arizona.

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17   Robert R. Parsons

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VeriSign
The Value of Trust™

NAME STORE»

ccTLD

Secondary Market

Wait Listing Service

RESOURCES

FAQs

Get Started

Marketing Tools

Technical Documents

Demos

Contact Us

Name Store Support

Wait Listing Service

VeriSign Naming & Directory Services' Wait Listing Service will launch on Monday, October 27, 2003. Operational Testing & Evaluation will begin September 24.

Wait Listing Service (WLS) will be available in October 2003 via the Name Store platform. The Wait Listing Service (WLS) is a subscription-based model through which customers can purchase a subscription to any registered *.com* or *.net* domain name for twelve months; if the current registration ends during their subscription, the domain name will be automatically registered for them.

Subscribers are permitted to change their subscribed domain name up to three times during the subscription (if the current registrant renews, the subscriber may choose another domain name without charge).

Features:

- Domain Registration Exchange
- Optional Auto-Renew
- Single subscription per domain
- Online activity reporting (detailed and summary)
- Name Store EPP implementation
- Name Store customer & technical support.

Document Guides

☐ Name Stor Agreemen

☐ Wait Listin Product Gu

Key Dates

» **July 28, 2003**: Guidebook and SDK available on Web site.
» **September 24, 2003**: OT&E Launch
» **October 27, 2003**: Service Launch

For registrars yet to implement Name Store it is recommended that the SDK be downloaded as soon as possible after availability on July 28 in preparation for OT&E.

For more information regarding the upcoming Wait Listing Service send an e-mail to wls@verisign.com. For assistance with the Name Store merchant agreement please contact your account representative or Customer Service.

Wait Listing Service Program (WLS) Product Guidebook

July 28, 2003 Version 1.0

VeriSign®

8

VeriSign® Naming and Directory Services

21345 Ridgetop Circle
Dulles, VA 20166-6503
E-mail: info@verisign-grs.com
Internet: http://www.verisign.com/nds

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The Wait Listing Service (WLS) Program

The WLS service complements VeriSign Naming and Directory Services ("VNDS") primary and secondary naming services by allowing customers of Name Store registrars to subscribe to a waitlist for a specific domain name that is currently registered. If and when the domain name becomes available for registration during the WLS subscription term, the WLS service will register that domain name subject to certain terms and conditions.

ICANN accredited registrars will be able to offer WLS for .com and .net domain names through the VNDS NameStore platform.

Features and Benefits

The following are examples of benefits customers can enjoy through the various WLS features.

o A single subscription shall be required for each domain name registration. The WLS subscriber will receive that domain name registration should the current registrant decide either not to renew or explicitly delete that domain name registration during the term of the WLS subscription.

o WLS subscribers may **exchange the domain name covered by their subscription** for another up to three (3) times during a 12-month subscription. This feature is valuable should the incumbent registrant renew the domain name registration or if the domain name registration otherwise is not made available for registration.

o If the subscriber wishes to continue holding a subscription for a name that will not expire during the term of the WLS subscription, they will have the option to renew their subscription automatically. The optional renewal can be chosen at any time during subscription.

Offered though the NameStore EPP platform, registrars can launch the WLS service with relative ease while enjoying the same benefits provided for all NameStore products including;

o 24/7 customer and technical support

o A single credit account.

o Utilize the existing NameStore EPP connection (WLS SDK)

o Activity reporting (detailed & summary, daily, weekly & monthly) available via FTP.

o Wholesale price is US $24 per 12-month subscription. Price is subject to change.

Becoming a WLS Provider

Getting started as a WLS Provider is easy but worthy of forward planning. The first step is to sign up for the Name Store service. Secondly, you may not want to wait to start implementing the NameStore WLS SDK that has been made available early to allow for proper preparation prior to OT&E. Please check the WLS Web site for OT&E, launch and other important dates.

Use the following checklist to refer to the order of tasks and to keep track of them.

	Task	Performed By
1. ☐	Sign and return VNDS Name Store Merchant Agreement.	Registrar
2. ☐	Download SDK with the Programmers Guide and Product Guidebook from Web site to begin preparation for OT&E and agree to SDK Software License Agreement.	Registrar
3. ☐	Acquire VeriSign 128 bit Global Certificate *	Registrar

	Task	Performed By
4. ☐	Receive user name and password for Operational Test & Evaluation (OT&E).	VNDS Registry Customer Affairs

	Task	Performed By
☐	Conduct development and testing in OTE environment.	Registrar
☐	Modify limits on Channel Partner deposit account and modify letter of credit, performance bond, or cash deposit for Name Store products.	Registrar
☐	Confirm with VNDS Registry Customer Affairs that contractual and financial obligations are fulfilled.	Registrar
☐	Contact Customer Affairs at cao@verisign.com to request user name and password for production environment.	Registrar
☐	Begin providing Wait List Services.	Registrar

* The VeriSign 128 bit Global Certificate (Secure Site Pro) will be necessary to establish a connection with the VeriSign Name Store:
URL: http://www.verisign.com/products/site/secure/index.html
This is the only certificate that will work with the Name Store Platform. Other 128 bit certificates will not work.

WLS Data Fields, Business Rules and Use Cases

Below is a description of processes and commands available to WLS providers. Included under each action is a set of business rules for each action, a list of database fields that will be required and returned, EPP use cases and a flow chart that will step through the action. Use case and flow charts are illustrative only and are not intended to be exhaustive.

Login

The LOGIN command applies when using EPP or the WLS Administrative Tool (There is additional information about the Administrative Tool later in this document). Logon Name and Password must be provided. WLS Logon Name and Password are provided to the registrar during the final step of becoming a WLS Provider – (Refer to the Agreements and Access table above).

Business Rules:

◆ Registrar status in Name Store that user is associated to must be ACTIVE.

Data Fields:

1. Registrar Logon Name (mandatory)
2. Password (mandatory)

Fields that will be provided via LOGIN command success response:

1. Results code

Fields that will be provided via LOGIN command failed response:

1. Results code

12

2. Error message

Logout

The LOGOUT command applies when using EPP or the WLS Administrative Tool.

Business Rules:

♦ This command can only be performed if registrar is logged in to WLS system.

Data Fields:

There are no required data fields.

Fields that will be provided via LOGOUT command success response:

1. Results code

Fields that will be provided via LOGOUT command failed response:

1. Results code
2. Error message

Subscription Process Overview

The following is a step-by step overview of the entire purchase process for WLS subscriptions.

1. Registrar receives request, from a prospective registrant, to register a .com or .net domain name.
2. Registrar sends a RRP CHECK command to SRS.
3. Registrar receives a RRP CHECK response from SRS, that the domain name is not available for registration.
4. Registrar sends a notification to the prospective registrant that the requested domain name is not available in SRS and asks registrant if they would like to check availability with the WLS service for subscription to that domain name.
5. Registrar receives response, from registrant, that they would like to subscribe to the WLS service for that domain name.
6. Registrar sends an EPP CHECK command to the Name Store WLS system.
7. Registrar receives an EPP CHECK response, from the NS WLS system, that no WLS subscription exists for the domain name.
8. Registrar notifies registrant that the WLS subscription is available and confirms they want to place the order.
9. Registrar sends an EPP CREATE command to the Name Store WLS system.
10. WLS system runs data validation, business rule and available credit checks on request and no errors are detected.
11. WLS system sends a successful EPP CREATE response to registrar.

Checks

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The WLS service is first come, first served with a limit of one subscription per registered domain name. The CHECK command will determine whether a subscription is available for a requested registered domain name or already taken.

Business Rules:

- Domain Name is required.
- Only one Domain Name per check command.

Data Fields:

Data that must be provided via CHECK command request:

1. Domain Name (mandatory)

Fields that will be provided CHECK command success response:

1. Results code identifying if subscription is Available or Not Available

Fields that will be provided via CHECK command failed response:

1. Results code
2. Error message

Use Case:

Preconditions:

1. Registrar has run a CHECK command in SRS and domain is not available for registration
2. Registrar has asked registrant if they are interested in a WLS subscription.
2. Registrar has logged into WLS system via Name Store gateway.

Steps:

1. Registrar submits domain name via EPP CHECK command.
2. WLS system checks WLS database for existing subscription.
3. No WLS subscription exists.
4. WLS system sends successful EPP CHECK response to Registrar with message that name is available for subscription (Note: Available response does not ensure registrar will be able to successfully create the subscription. Business rules may be enforced at creation that do not allow registrar to obtain subscription – refer Service Restrictions below) (End transaction).

Exceptions:

3. WLS subscription exists.
3a. WLS system sends EPP CHECK response to Registrar with message that name is not available for subscription (End transaction).
4. Data submitted failed business rule or format requirements or internal system error occurred.
4a. WLS system sends failed EPP CHECK response to Registrar with message that data failed format or business rule checks or system error occurred (End transaction).

WLS Checks

```
┌─────────────────┐     ┌─────────────────┐     ┌─────────────────┐     ┌─────────────────┐
│  Registrar has run│    │                 │    │                 │    │                 │
│   SRS CHECK      │    │ Customer requests│    │ Registrar has    │    │ Registrar submits│
│  command and     │───▶│ WLS Subscription │───▶│ logged onto Name │───▶│ domain name via  │
│ domain name is not│   │                 │    │ Store WLS system │    │   WLS CHECK      │
│  available for   │    │                 │    │                 │    │    command       │
│   registration   │    │                 │    │                 │    │                 │
└─────────────────┘     └─────────────────┘     └─────────────────┘     └─────────────────┘
```

WLS checks if Subscription already exists → WLS Subscription exists? —YES→ WLS sends response to registrar with message that name is NOT available for WLS Subscription → End

—NO→

Data fields and business rules correct? —NO→ WLS sends response to registrar with message that data fields or business rules failed → End

YES

WLS sends response to registrar with message that name is available for Subscription → End

Because this diagram illustrates general process flows, it may not correspond precisely to use case. See Business Rules and Data Fields sections for complete details.

Creates

Once it has been established that the domain registration that a prospective customer is seeking is already registered and a WLS subscription is available, a subscription may be requested by transmitting the CREATE command will generate that subscription.

Business Rules:

- ◆ Domain name must be provided.
- ◆ Registrar must have enough funds in Name Store Name Store Channel Partner Account to cover subscription fee.
- ◆ A WLS Subscription cannot already exist.
- ◆ A WLS Subscription for a domain name that is on registry and/or registrar Lock or Hold status may be placed.
- ◆ WLS subscription requests submitted by the current registrar of record for the domain name while the domain name is in the Auto-Renew grace period, Redemption grace period, Pending Restore Period or Pending Delete period will be disallowed. (refer Service Restrictions)
- ◆ Subscription cannot be for an International Domain Name (IDN).

Data Fields:

Data that must be provided via CREATE command request:
1. A Domain Name is required.
2. Reference ID required.
3. AutoRenew Flag (optional flag that defines if the subscription should be automatically renewed at expiration)
3. Subscription period is optional for this initial release.

Fields that will be provided via CREATE command Success response:
1. Results code
2. Domain Name
3. Reference ID
4. Subscription ID (server assigned ID)
5. Created Date (date subscription created)
6. Expiration Date (date subscription will expire, one year from created date)
7. Exchange Count (number of remaining times the domain name may be changed to new domain)
8. AutoRenew Flag (if set to true, will autorenew subscription)
9. Registration Period

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PARSONS EXHIBIT 2

Fields that will be provided via CREATE command Failed response:

1. Results code
2. Error message

Data Format Business Rules:

1. Domain Name required.
2. Domain name must be in valid ASCII domain name format for .com and .net domains.
3. Domain name must be greater than 2 characters (e.g., a.com or fm.com not allowed).
4. Reference ID required.
5. Reference ID may be a duplicate.
6. Reference ID must be in valid format (equal to or less than 100 characters in length and contains no white space).
7. Auto-Renew Flag optional (default to False if not provided).
8. Registration Period is fixed to 1 year for this release.

Use Case:

Preconditions:

1. Registrar has run a RRP CHECK command in SRS and domain is not available for registration.
2. Registrar has asked registrant is interested in a WLS subscription
3. Registrar has run a EPP CHECK command in the WLS system and WLS subscription is available for that domain name.
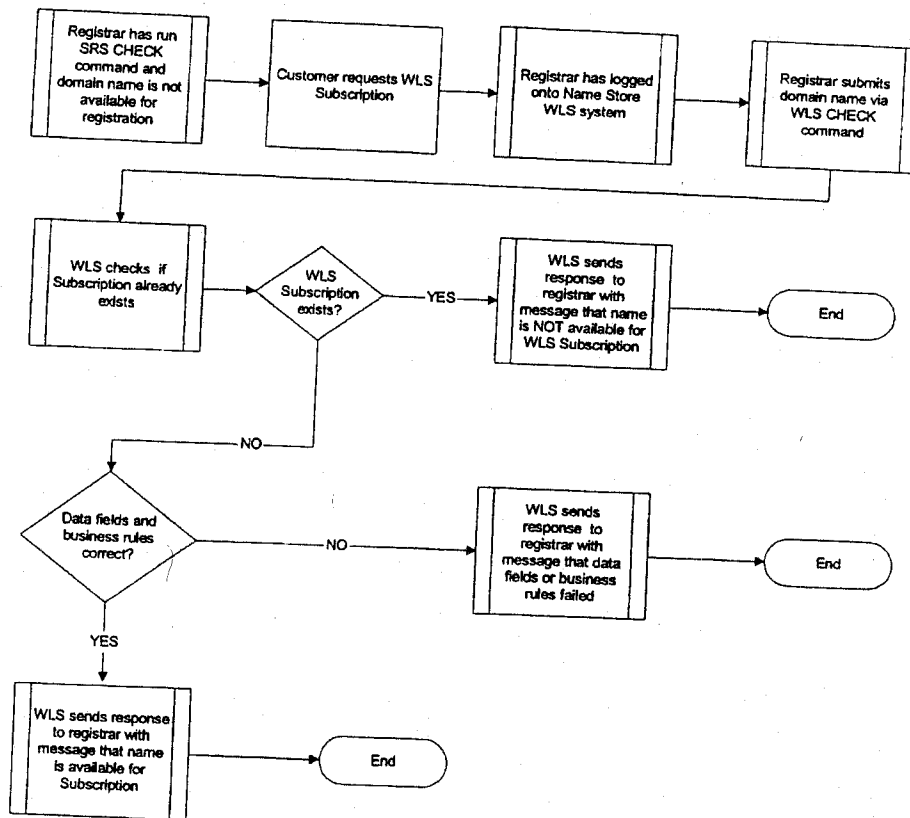4. Registrar has logged into WLS system.

Steps:

1. Registrar submits domain name via EPP CREATE command.
2. WLS system checks WLS database for existing subscription.
3. No WLS subscription exists.
4. WLS system checks the Channel Partner Account and confirms that enough funds are available.
5. WLS system checks data submitted and confirms that data passed format and business rules check.
6. WLS system:
   1. Debits registrars available credit for amount of WLS subscription.
   2. Saves data and sends successful EPP CREATE command response to registrar (End transaction).

Exceptions:

3   WLS subscription already exists.

3a. WLS system sends failed EPP CREATE response to Registrar with message that name is not available for subscription (End transaction).

4. Registrar's Name Store available credit is not enough to cover subscription fee.

4a. WLS system sends failed EPP CREATE response to Registrar with message that registrar does not have sufficient funds to cover cost of subscription (End transaction).

5. Data submitted failed business rule or format requirements or internal system error occurred.

5a. WLS system sends failed EPP CREATE response to Registrar with message that data failed format or business rule checks or system error occurred (End transaction).

WLS Creates
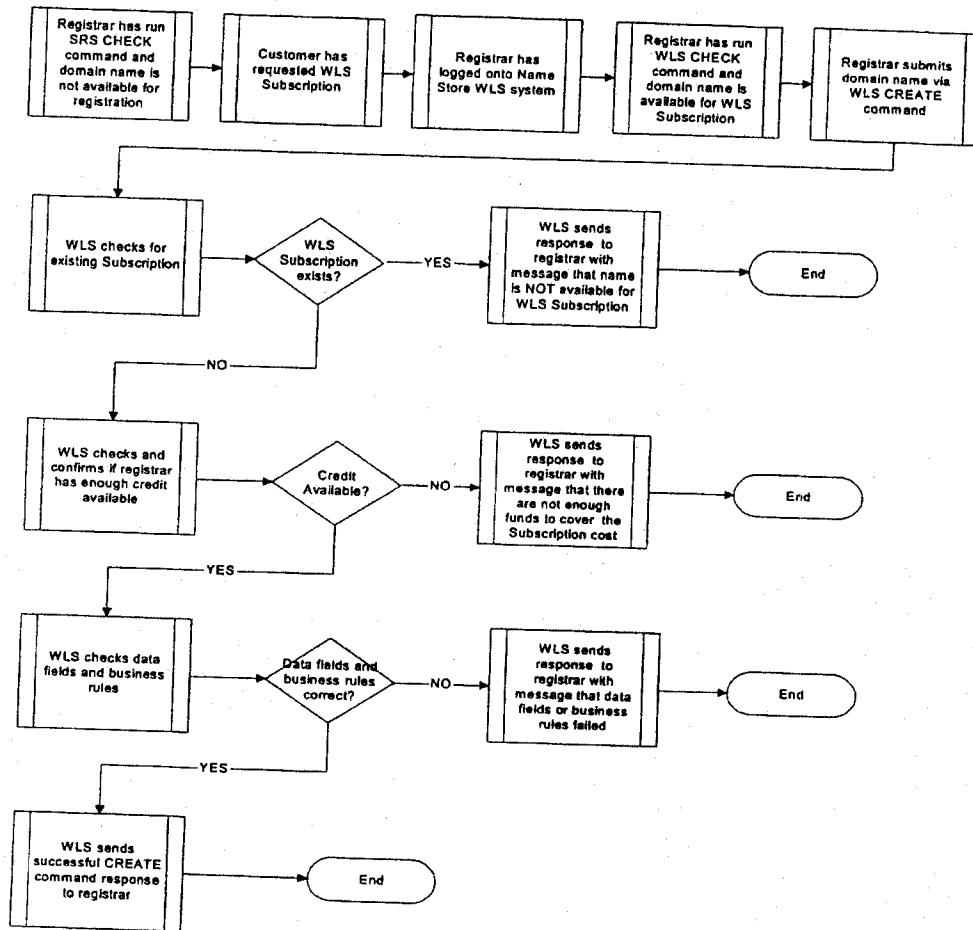
Because this diagram illustrates general process flows, it may not correspond precisely to use case.
See Business Rules and Data Fields sections for complete details.

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PARSONS EXHIBIT 2

Deletes

Should an existing WLS subscription require deleting this command can be performed as follows.

Business Rules:

- Domain name or Subscription ID must be provided and must match a domain name or subscription ID in the database for the registrar provided.
- Only the registrar that created subscription can delete a WLS Subscription.
- No refunds or substitute services will be provided for subscriptions that are terminated through the delete command.
- No other transaction can be in progress (e.g. subscription being fulfilled).

Data Fields:

Data that must be provided via DELETE command request:

1. Domain Name (required if subscription ID is not provided)

     OR

2. Subscription ID (required if domain name is not provided)

Fields that will be provided via DELETE command success response:

1. Results code

Fields that will be provided via DELETE command failed response:

1. Results code
2. Error message

Use Case:

Preconditions:

1. Registrar has created a WLS subscription for the domain.
2. Registrar has logged into WLS system.

Steps:

1. Registrar submits domain name via EPP DELETE command.
2. WLS system checks WLS database and finds existing subscription.
3. WLS system checks data submitted and confirms that data complies with accepted format and business rules check.
4. WLS system sends successful EPP DELETE command response to registrar (End transaction).

Exceptions:

2. WLS subscription does not exist.
2a. WLS system sends failed EPP DELETE response to Registrar with message that no subscription exists for this domain (End transaction).

3. Data submitted failed business rule or format requirements or internal system error occurred.

3a. WLS system sends failed EPP DELETE response to Registrar with message that data failed format or business rule checks or system error occurred (End transaction).

WLS Deletes

Registrar has created WLS Subscription for the domain name → Registrar has logged on to Name Store WLS system → Registrar submits domain name via WLS DELETE command

WLS checks for existing Subscription → WLS Subscription exists? —NO→ WLS sends response to registrar with message that Subscription does not exist → End

—YES—

WLS checks data fields and business rules → Data fields and business rules correct? —NO→ WLS sends response to registrar with message that data fields or business rules failed → End

—YES—

WLS sends successful DELETE command response to registrar → End

Because this diagram illustrates general process flows, it may not correspond precisely to use case. See Business Rules and Data Fields sections for complete details.

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INFO (STATUS & PORTFOLIO)

The INFO command is used to retrieve information regarding existing subscriptions. There are two methods of retrieval:

1. STATUS sub-command will return information on one WLS subscription
2. PORTFOLIO sub-command will return for all WLS subscriptions with a specified Reference ID.

Business Rules:

♦ One of the two sub-commands must be provided, either STATUS or PORTFOLIO.

♦ If STATUS sub-command selected, Domain name or Subscription ID must be provided.

♦ Subscription must exist for domain name or for subscription ID.

♦ Only the registrar that created the WLS Subscription can retrieve the INFO on a subscription.

♦ If PORTFOLIO sub-command selected, maximum number of WLS subscriptions that will be returned is 1000.

♦ Although information provided in response to status and portfolio commands are believed to be correct, it is not guaranteed.

Data Fields:

Data that must be provided via INFO command request:

1. Status sub-command

   a) Domain Name (mandatory is subscription ID is not provided)
   OR

   b) Subscription ID (mandatory if domain name is not provided)

2. Portfolio sub-command

   a) Reference ID (mandatory)

Fields that will be provided via INFO command success response

1. Results Code
2. Domain Name
3. Reference ID
4. Subscription ID (server assigned ID)
5. Created Date (date subscription created)
6. Expiration Date (date subscription will expire, one year from created date)
7. Exchange Count (number of remaining times the domain name may be changed to new domain)
8. AutoRenew Flag (if set to true, will autorenew subscription)
9. Updated Date (date subscription was last updated)
10. Registration Period (optional field in EPP schema. In this release this field will not be returned)

Fields that will be provided via INFO command failed response:

1. Results code
2. Error Message

Use Case:

Preconditions:

1. Registrar has created a WLS subscription for the domain(s).
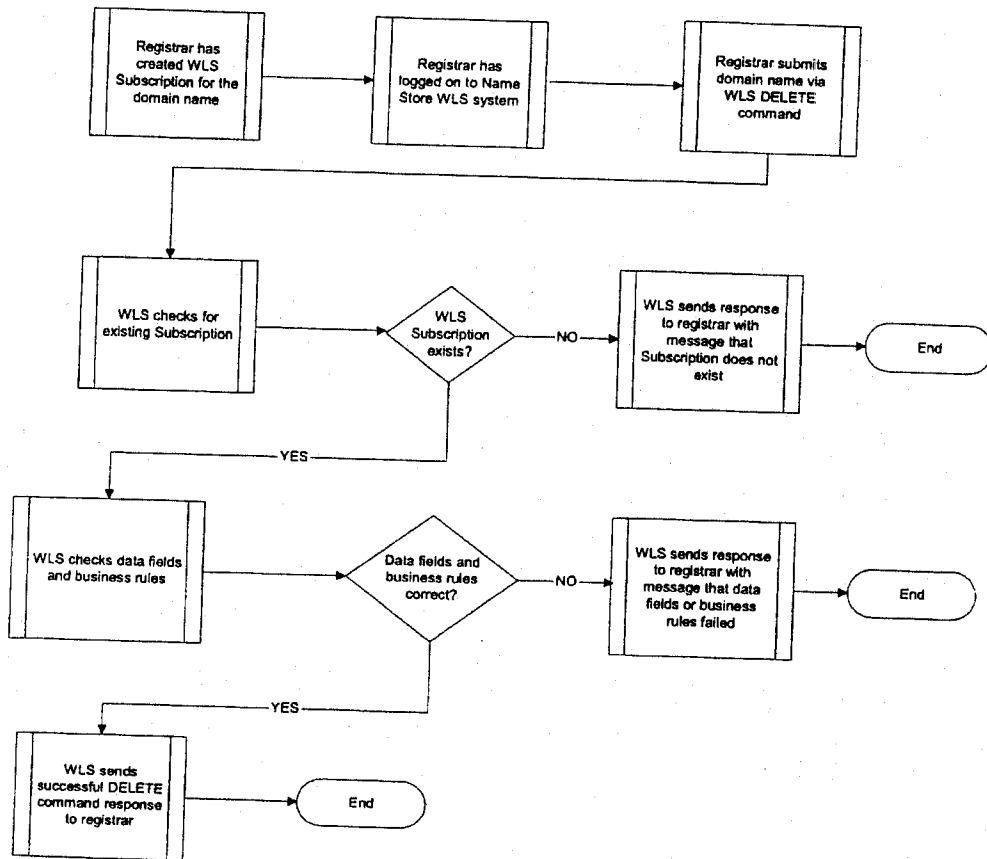2. Registrar has logged into WLS system.

Steps:

1. Registrar submits one of two types of INFO sub-commands via EPP INFO command:

    1-1. Status sub-command (includes domain name or subscription ID)

    1-2. Portfolio sub-command (includes just reference ID)

2. WLS system checks WLS database and finds existing subscription(s) (Note: multiple subscriptions may be returned if registrar selects Portfolio sub-command. Maximum returned will be 1000).

3. WLS system checks data submitted and confirms that data passed format and business rules check.

4. WLS system sends successful EPP INFO command response to registrar with applicable subscription data (End transaction).

Exceptions:

2. WLS subscription does not exist.

2a. WLS system sends failed EPP INFO response to Registrar with message that no subscription exists for this domain (End transaction).

3. Data submitted failed business rule or format requirements or internal system error occurred.

3a. WLS system sends failed EPP INFO response to Registrar with message that data failed format or business rule checks or system error occurred (End transaction).

WLS Infos (Status & Portfolio)

Registrar has created WLS Subscription for the domain name → **Registrar has logged on to Name Store WLS system**

Registrar submits INFO command with 1 of 2 types of INFO Sub-Commands

1 →
Status Sub-Command

Includes :
1 - Domain name
OR
2 - Subscription ID

2 →
Portfolio Sub-Command

Includes:
Reference ID

WLS checks if Subscription exists, data fields and business rules are correct

Subscription exists, data fields and business rules correct?

— YES → **WLS sends successful INFO response to registrar with applicable Subscription data** → End

— NO → **WLS sends response to registrar with message that there is no Subscription, data fields or business rules failed** → End

Because this diagram illustrates general process flows, it may not correspond precisely to use case.
See Business Rules and Data Fields sections for complete details.

UPDATE (MODIFY)

Auto-renewal is an optional feature that can be turned on or off at any time during the subscription period. If turned on, the WLS subscription will be renewed at the end of the subscription period. The following outlines how to make this change using the UPDATE command and MODIFY sub-command

Business Rules:

◆ Domain name or Subscription ID must be provided and must match a domain name or subscription ID in database for the registrar provided.

◆ Reference ID may be provided with Subscription ID, and if provided must match a reference ID/subscription ID pair in the database for the registrar provided.

◆ Auto-renew flag must be valid (true or false).

◆ Registrar status must be set to ACTIVE.

◆ Only the registrar that created subscription can change renew flag on that subscription.

◆ Auto-renewal subscriptions shall be for a period matching the current subscription.

◆ Registrar must have enough funds in Name Store Channel Partner Account to cover subscription fee time of auto-renewal.

NOTE: If the Auto-Renew flag is set to True it must be changed via the MODIFY sub-command in order to deactivate the auto-renew functionality. If the flag remains True the subscription will continue to auto-renew each year.

Data Fields:

Data that must be provided via EPP UPDATE command (MODIFY sub-command) request:

1. Domain Name (mandatory is subscription ID is not provided)

    OR

2. Subscription ID (mandatory if domain name is not provided)

    AND

1. Reference ID (optional)

2. Auto-Renew Flag

Fields that will be provided via UPDATE command success response:

1. Results code

Fields that will be provided via UPDATE command failed response:

1. Results code

2. Error message

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Use Case:

Preconditions:

1. Registrar has created a WLS subscription for the domain.

2. Registrar has logged into the WLS system.

Steps:

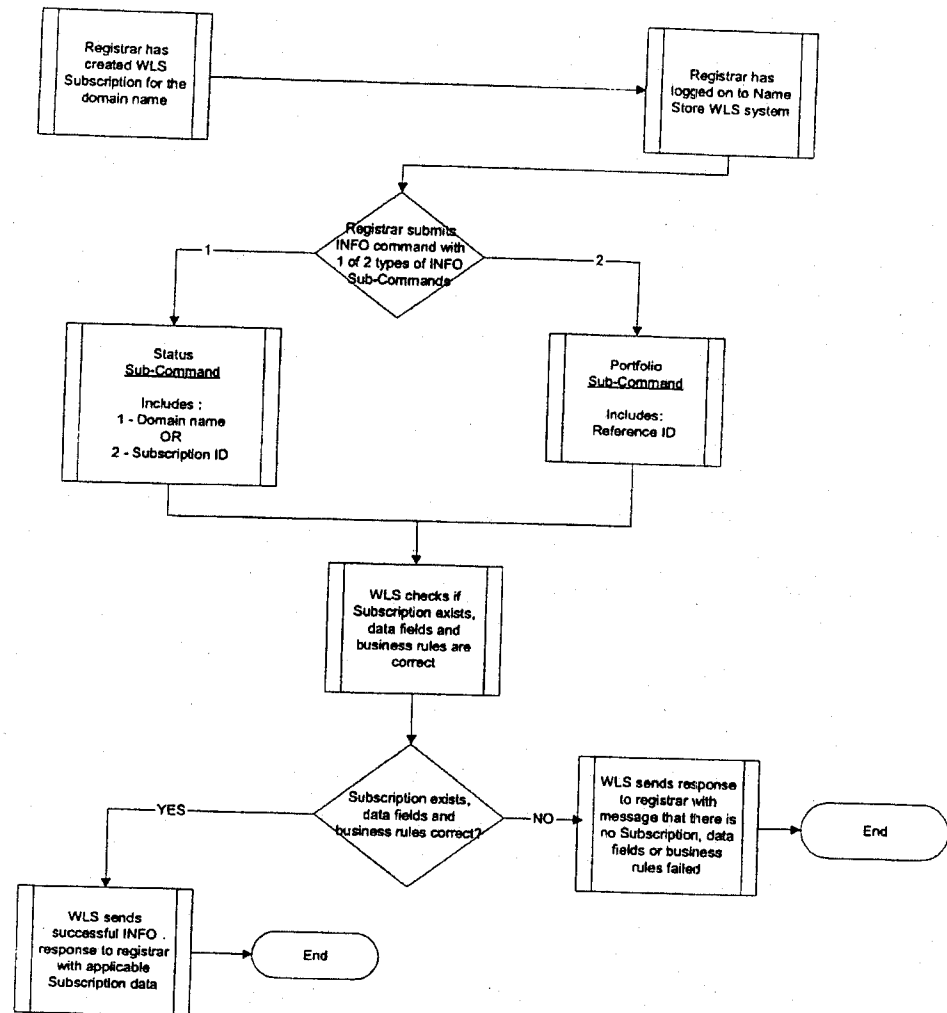1. Registrar submits domain name (or subscription ID and reference ID) and auto-renew flag via EPP UPDATE command (MODIFY sub-command).

2. WLS system checks the WLS database and finds existing subscription.

3. WLS system checks data submitted and confirms that data passed format and business rules check.

4. WLS system saves data and sends successful EPP RENEW command response to registrar with applicable subscription data (End transaction).

Exceptions:

2. WLS subscription does not exist.

2a. WLS system sends failed EPP RENEW response to Registrar with message that no subscription exists for this domain (End transaction).

3. Data submitted failed business rule or format requirements or internal system error occurred.

3a. WLS system sends failed EPP RENEW response to Registrar with message that data failed format or business rule checks or system error occurred (End transaction).

WLS Updates (Modify)


```
┌──────────────────┐     ┌──────────────────┐     ┌──────────────────┐     ┌──────────────────┐
│  Registrar has   │     │                  │     │ Registrar submits│     │     Modify       │
│  created WLS     │────▶│Registrar has     │────▶│Auto-Renew flag via│───▶│  Sub-Command    │
│ Subscription for │     │ logged onto Name │     │  WLS UPDATE      │     │                  │
│ the domain name  │     │   Store WLS      │     │  command with    │     │   Includes:      │
│                  │     │     system       │     │   Modify Sub-    │     │ 1 - Domain name  │
│                  │     │                  │     │    Command       │     │      OR          │
│                  │     │                  │     │                  │     │2 - Subscription ID│
└──────────────────┘     └──────────────────┘     └──────────────────┘     └──────────────────┘
```

```
┌──────────────────┐                          ┌──────────────────┐
│ WLS checks  if   │         ╱WLS ╲            │ WLS sends response│
│Subscription      │───────▶╱Subscription╲──NO──▶│  to registrar with│───▶( End )
│ already exists   │        ╲  exists?  ╱       │ message that      │
│                  │         ╲    ╱             │Subscription does  │
└──────────────────┘          YES              │   not exist       │
                               │               └──────────────────┘
                               ▼
```

```
                          ╱Data fields ╲           ┌──────────────────┐
         YES─────────────╱ and business ╲──NO───▶│ WLS sends         │
                         ╲ rules correct?╱         │ response to       │───▶( End )
                          ╲            ╱           │ registrar with    │
                               YES                │ message that data │
                                │                 │ fields or business│
                                ▼                 │  rules failed     │
                                                  └──────────────────┘
┌──────────────────┐
│ WLS sends        │
│ successful       │
│ UPDATE response  │───▶( End )
│ to registrar with│
│ applicable       │
│ Subscription data│
└──────────────────┘
```

Because this diagram illustrates general process flows, it may not correspond precisely to use case.
See Business Rules and Data Fields sections for complete details.

UDPATE (CLEAR & POPULATE) for Exchanges

Used to exchange the domain name registration to which the WLS subscription applies. The Update command clears the existing domain name then populates the subscription with the desired domain name. At the same time the subscription's number of exchanges, starting with three (3) is decremented by a single unit. The registrar must check availability of the newly desired domain name for a WLS subscription prior to initiating the UPDATE command (CLEAR & POPULATE sub-commands).

Business Rules:

- Must provide two (2) sub-commands CLEAR & POPULATE.

- CLEAR sub-command, domain name or subscription ID must be provided and must match domain name or subscription ID in database for registrar provided.

- CLEAR sub-command, and domain name field may not be blank in database.

- POPULATE sub-command, new domain name and Subscription ID must be provided and subscription ID must match subscription ID in database for registrar provided.

- CLEAR sub-command, subscription must have at least one exchange credit.

- Only the registrar that created subscription can update subscription.

- WLS subscription requests submitted by the current registrar of record for the domain name while the domain name is in the Auto-Renew grace period, Redemption grace period, Pending Restore Period or Pending Delete period will be disallowed.

- There are no grace periods for exchanges.

- Note: Exchange count does not apply if registrar is requesting a Modify sub-command.

Data Fields:

Data that must be provided via INFO command request:

1. CLEAR sub-command

   a) Domain Name (mandatory if subscription ID not provided)

   OR

   b) Subscription ID (mandatory if Domain Name not provided)

2. POPULATE sub-command

   a) New Domain Name (mandatory)

   b) Subscription ID (mandatory)

Fields that will be provided via UPDATE command success response:

1. Results code

Fields that will be provided via UPDATE command failed response:

1. Results code

2. Error message

Use Case:

Preconditions:

1. Registrar has created a WLS subscription for the domain.
2. Registrar has logged into WLS system.
3. Registrar has used the CHECK command to confirm availability of the new domain name within the WLS system
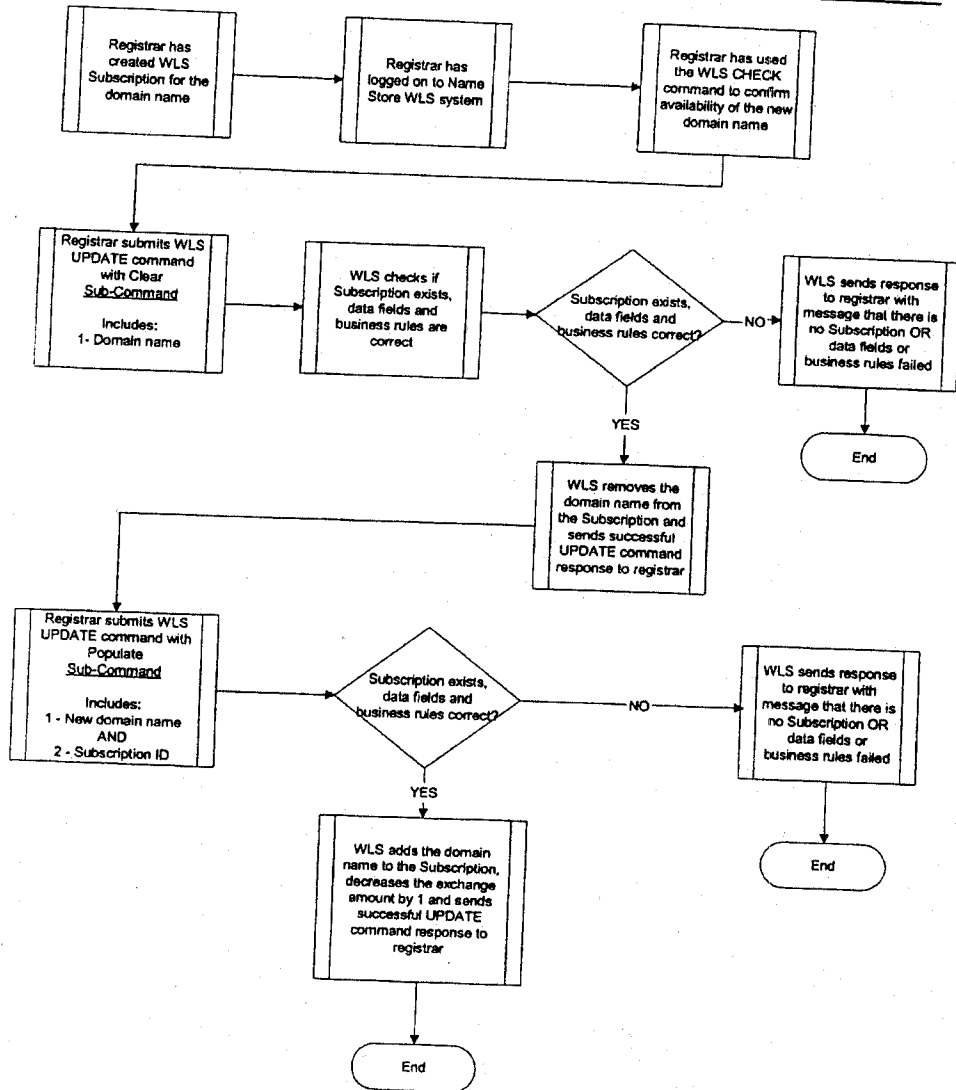
Steps:

1. Registrar submits one of three types of UPDATE sub-commands via EPP UPDATE command:

    1-1   Clear sub-command (includes domain name)

    1-2   Populate sub-command (includes new domain name, subscription ID and optional reference ID)

    1-3   Modify sub-command (includes domain name (or subscription ID and optional reference ID) and new reference ID)

2. WLS system checks waitlist database and finds existing subscription.

3. WLS system checks data submitted and confirms that data passed format and business rules check.

4. If registrar submits Clear sub-command:

    4-1   WLS system removes the domain name from the subscription and sends successful EPP UPDATE command response to registrar (End transaction).

5. If registrar submits Populate sub-command:

    5-1   WLS system adds the domain name to the subscription, decrements the exchange count by 1, and sends successful EPP UPDATE command response to registrar (End transaction).

6. If registrar submits Modify sub-command:

    6-1   WLS system changes the reference ID on the subscription and sends successful EPP UPDATE command response to registrar (End transaction).

Exceptions:

2.   WLS subscription does not exist.

2a. WLS system sends failed EPP UPDATE response to Registrar with message that no subscription exists for this domain (End transaction).

3.   Data submitted failed business rule or format requirements or internal system error occurred.

3a. WLS system sends failed EPP UPDATE response to Registrar with message that data failed format or business rule checks or system error occurred (End transaction).

4-1 Registrar submits Clear sub-command.

4-1a WLS system sends failed EPP UPDATE (CLEAR) response to Registrar with message explaining why command failed (End transaction).

5-1 Registrar submits Populate sub-command.

5-1a WLS system sends failed EPP UPDATE (POPLULATE) response to Registrar with message explaining why command failed (End transaction).

WLS Updates for Exchange (Clear & Populate)

Registrar has created WLS Subscription for the domain name → Registrar has logged on to Name Store WLS system → Registrar has used the WLS CHECK command to confirm availability of the new domain name

Registrar submits WLS UPDATE command with Clear Sub-Command

Includes:
1- Domain name

→ WLS checks if Subscription exists, data fields and business rules are correct

→ Subscription exists, data fields and business rules correct? — NO → WLS sends response to registrar with message that there is no Subscription OR data fields or business rules failed → End

YES ↓

WLS removes the domain name from the Subscription and sends successful UPDATE command response to registrar

Registrar submits WLS UPDATE command with Populate Sub-Command

Includes:
1 - New domain name AND
2 - Subscription ID

→ Subscription exists, data fields and business rules correct? — NO → WLS sends response to registrar with message that there is no Subscription OR data fields or business rules failed → End

YES ↓

WLS adds the domain name to the Subscription, decreases the exchange amount by 1 and sends successful UPDATE command response to registrar → End

Because this diagram illustrates general process flows, it may not correspond precisely to use case. See Business Rules and Data Fields sections for complete details.

Polling (REQ & ACK)

Name Store messages for other products and WLS fulfillment messages are placed in the Poll queue via the Poll Message Queue batch process. These messages are retrieved using a two-step process:

1. REQ (Request) receipt of the next message in the poll queue
2. ACK (Acknowledge) receipt of the message and makes next message available for request

Business Rules:

◆ Must select one of two sub-commands, REQ or ACK
◆ If ACK (Acknowledge) sub-command, message ID must be provided

Data Fields:

Data that must be provided via POLL command request:

1. REQ (request) sub-command
2. ACK (acknowledge) sub-command

   a) Message ID (mandatory)

List of the data that will be provided via a successful EPP POLL Req. command response:

1. Results code (EPP code)
2. Message Count (number of messages in queue)
3. Message ID and Message Description (unique ID for each message, description is optional)
4. Message Details

   a) Response Code

   b) Response Description

   c) Domain Name

   d) Transaction Date (if fulfillment was successful, date will be domain registration creation date. Otherwise, it will be the date the fulfillment transaction failed).

   e) Reference ID

   f) Subscription ID

Data that will be provided via a failed EPP POLL REQ command response:

1. Results code
2. Error message

Data that will be provided via a successful EPP POLL ACK command response:

1. Results code
2. Message Count
3. Message ID and Message Description

Data that will be provided via a failed EPP POLL ACK command response:

1. Results code
2. Error message

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Use Case:

Preconditions:

1. Poll queue has been created for the registrar in Name Store system (this is part of the initial set up of the registrar in Name Store).

2. Registrar has created a WLS subscription for the domain.

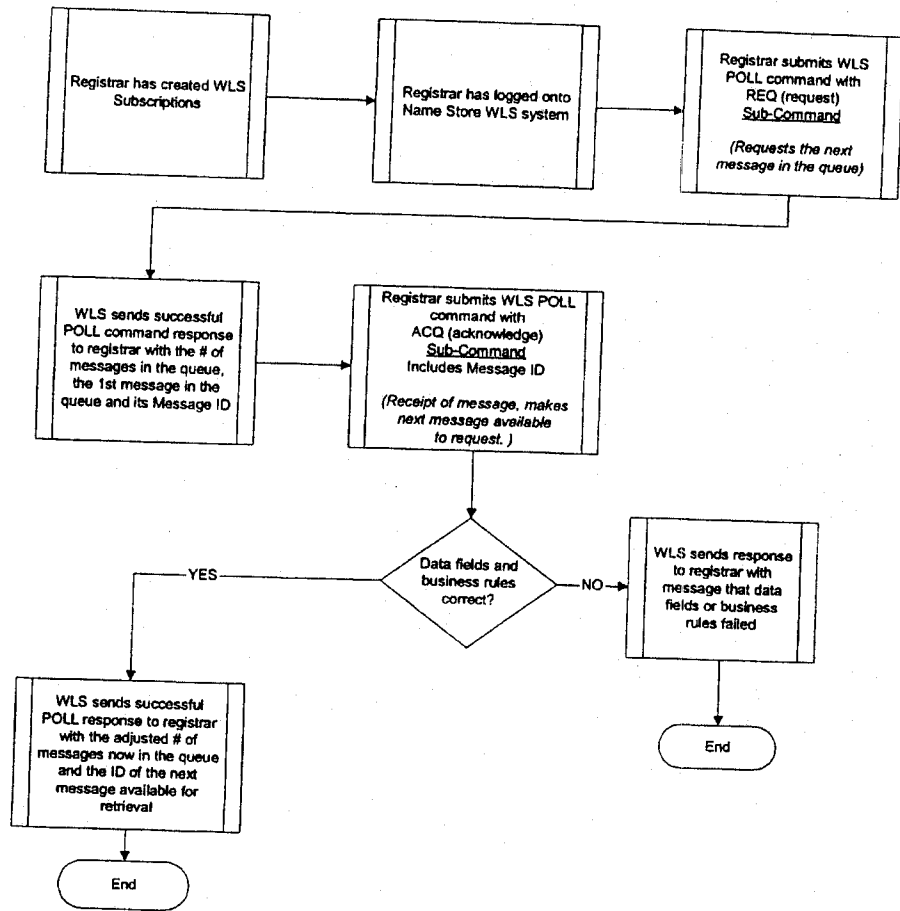3. Registrar has logged into the WLS system.

Steps:

1. Registrar submits a POLL command with one of the following two POLL sub-commands via EPP POLL command:

    1-1   REQ. (request the next message in the queue) sub-command

    1-2   Ack. (acknowledge receipt of message, makes next message available to request) sub-command (includes message ID)

2. WLS system checks data submitted and confirms that data passed format and business rules check.

3. If registrar submits REQ. sub-command to WLS system:

    3-1   WLS system sends successful EPP POLL command response to registrar with the number of messages in the queue, the first message in the message queue and its message ID.

    3-2   Registrar receives the POLL response (End transaction).

4. If registrar sends a POLL ACK sub-command to WLS system with the message ID of a message that has been previously received.

    4-1   WLS system deletes acknowledged message.

    4-2   WLS system sends successful POLL response with the adjusted number of messages now in the queue. (End transaction)

Exceptions:

2. Data submitted failed business rule or format requirements or system error occurred.

2a. WLS system sends failed EPP POLL response to registrar with message that data failed format or business rule checks or system error occurred (End transaction).

3-1 POLL request failed

3-1a WLS system sends failed EPP POLL response to registrar with message explaining why command failed (End transaction).

4-2 POLL acknowledgement failed

4-2a WLS system sends failed EPP POLL response to registrar with message explaining why command failed (End transaction).

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WLS Polling

```
┌─────────────────────┐      ┌─────────────────────┐      ┌─────────────────────┐
│ Registrar has created│      │ Registrar has logged │      │ Registrar submits WLS│
│       WLS            │─────▶│   onto Name Store    │─────▶│ POLL command with    │
│   Subscriptions      │      │    WLS system        │      │   REQ (request)      │
│                      │      │                      │      │   Sub-Command        │
│                      │      │                      │      │                      │
│                      │      │                      │      │  (Requests the next  │
│                      │      │                      │      │ message in the queue)│
└─────────────────────┘      └─────────────────────┘      └─────────────────────┘
```

```
┌─────────────────────┐      ┌─────────────────────┐
│  WLS sends successful│      │ Registrar submits WLS│
│ POLL command response│      │  POLL command with   │
│  to registrar with   │◀─────│   ACQ (acknowledge)  │
│  the # of messages   │      │     Sub-Command      │
│  in the queue, the   │      │  Includes Message ID │
│  1st message in the  │      │                      │
│ queue and its        │      │ (Receipt of message, │
│  Message ID          │      │ makes next message   │
│                      │      │ available to request.)│
└─────────────────────┘      └─────────────────────┘
```

```
                                              ┌─────────────────────┐
                                              │  WLS sends response  │
                     ◇                        │  to registrar with   │
            ──YES── Data fields and  ──NO──▶  │  message that data   │
                   business rules             │  fields or business  │
                     correct?                 │     rules failed     │
                                              └─────────────────────┘
                                                        │
┌─────────────────────┐                                 ▼
│ WLS sends successful │                              (  End  )
│ POLL response to     │
│ registrar with the   │
│ adjusted # of        │
│ messages now in the  │
│ queue and the ID of  │
│ the next message     │
│ available for        │
│ retrieval            │
└─────────────────────┘
         │
      (  End  )
```

Because this diagram illustrates general process flows, it may not correspond precisely to use case.
See Business Rules and Data Fields sections for complete details.

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WhoIS

Business Rules:

♦ Registrars are required to update their Whois service with appropriate registration data when a registration is created through the WLS Service.

♦ The update of registry Whois will occur as it normally does when a domain is registered.

♦ WLS Subscription data should not be included in either Whois.

Payments

Business Rules:

♦ Registrar must have an Active Name Store Channel Partner Account with VeriSign

♦ Each WLS transaction will be debited from the Name Store Channel Partner Account.

♦ Domain Registration fees will be debited from the .com/.net Account.

♦ Registrars shall receive a monthly invoice listing the total quantity of WLS billable transactions and will use the information provided in the invoice to reconcile against their system.

♦ Registrar must replenish their Name Store Channel Partner Account based on the information provided in the monthly invoice.

WLS Registrar Administrative Tool

This Web-based tool provides views into the data stored in the WLS subscription database and allows users, with the appropriate privilege level, to manage subscriptions. The WLS Admin tool is available by logging onto the WLS web tool URL.

Registrars may perform the following functions:

1. Login
2. Logout
3. Check
4. Create
5. Delete
6. Info
7. Update (Modify)
8. Update (Clear & Populate)

VNDS CSR Administrative Tool

The web-based tool is available to VNDS customer service representatives with the appropriate privilege levels to perform administrative functionality on behalf of the registrars. This tool is used

by the VNDS Customer Service Representative should the registrar have trouble performing any of the activities described in the proceeding section.

Registration Fulfillment

Upon deletion of the domain name registration covered by a WLS subscription, the WLS system will automatically register that domain name to the WLS subscriber per the normal SRS domain name registration process. The WLS registrar will become the domain name registrar of record and their .com/.net account will be debited $6USD.

Service Restrictions

The Registrars are prohibited from placing a WLS subscription on a domain name for which they are the Registrar of record if the registration is also in either Auto Renewal Grace Period, Redemption Grace Period ("RGP") or Pending Delete Status.

From the date of deletion request prior to expiration this "blackout period" covers a period of 35 days from deletion (30 days RGP & 5 days pending delete). For deletion requests that occur after expiration this covers a period of up to 80 days from expiration (45 days AR Grace Period plus 30 days Redemption Grace Period plus 5 days pending delete).

Registrant Notification

The Registrar of Record will be requested to notify the current registrant promptly after a WLS subscription covering the registrant's domain name has been placed.

To assist registrars VNDS will provide a daily list of WLS subscriptions sent via FTP report to the registrar of record for notification to be forwarded to the registrant.

If the registrar of record elects not to notify their registrant, the WLS registrar will be required to do so. To assist registrars with identifying those registrants they need to notify VNDS will post to the WLS Registrar's FTP server a list of non-participating registrars. The WLS registrar is required to identify on that list the Registrar of record of the domain name to which they have place a WLS subscription and send notification to the registrant.

The WLS registrar is required to identify WLS subscriptions placed on domain names where the registrar of record is listed as non-participating (has chosen not to notify their registrants of WLS subscriptions). For those names the WLS registrar must identify the registrant contact details and forward notification. Notification can be written or via email.

Active Status

The Registrar must have an active status with both the Name Store and WLS services to perform these activities.

Reports

All reports are available via FTP server. Reports are formatted as a colon delimited text file and sorted on Transdate in ascending order. Reports capture and report subscription activity as backorders.

Daily Transaction Detail Report

FREQUENCY: Report runs daily.

RETENTION: Daily reports stored on FTP for one week.

INPUTS: All transactions that occurred on the previous day.

OUTPUTS:

HEADER: Start date 10.10.2001.00.00.00 End date 10.10.2001.23.59.59:Registrarname

FIELD

DESCRIPTIONS:

Field Name	Description
Transactionid	This number uniquely identifies a transaction
Referenceid	The Referenceid is a value set by a Registrar (alpha numeric)
Subid	Unique ID for each subscription
Transdate	Date/time the transaction took place: MM.DD.YYYY.HH.MN.SS
Action	Transaction description
Response	The response code give for the transaction, this maps to the EPP return codes
Domainname	The domain name
RegistrarTextName	The full name of the registrar
Price	The wholesale subscription price charged to the registrar (if applicable, some transactions are not billable and value may be 0. Also, does not reflect subscription fulfillment/domain registration fee

EXAMPLE OUTPUT:

Adding a waitlist subscription:

1:02312:10:10.02.2001 17.23.30:ADD-BACKORDER:SUCCESS:test.com:ACMEREGISTRAR:24.00

Setting the auto renewal flag to yes:

1:02313:10:10.02.2001 17.23.30:ADD-AUTORENEWAL:SUCCESS:test.com:ACMEREGISTRAR:0

Subscription fulfilling:

1:02314:10:11.02.2002 17.23.30:DOMAIN Aquired:SUCCESS:test.com:ACMEREGISTRAR:0

Exchanged domain name (note nothing distinguishes using an exchange credit):

1:02315:1:10.02.2001 17.23.30:CLEAR-BACKORDER:SUCCESS:test.com:ACMEREGISTRAR:0
1:02316:1:10.02.2001 17.23.51:REPOPULATE-BACKORDER:Success:match.com:ACMEREGISTRAR:0

Unsuccessful add of a waitlist subscription:

1:02317:10:10.02.2001 17.23.50:ADD-BACKORDER:FAIL domain name exists:match.com:ACMEREGISTRAR:0

Daily/Weekly/Monthly Summary Report

PURPOSE: This report is designed to roll up the daily, weekly, monthly transaction data, giving you an overview of the number of each type of transaction and the total cost associated to each transaction type.

FREQUENCY: Daily - for previous day

Weekly - on Monday for previous Monday through Sunday

Monthly - on 1st of month for previous month

RETENTTION: Daily reports stored on FTP for one week.

Weekly reports stored on FTP for one month.

Monthly reports stored on FTP for 90 days.

INPUTS: The report runs for all transactions that occurred during the previous day, week and month.

OUTPUTS:

HEADER: Start date 10.10.2001.00.00.00 End date 10.10.2001.23.59.59:Registrarname

FIELD

DESCRIPTIONS:

Field Name	Description
Begin Date	The begin date of the report MM.DD.YYYY.HH.MN.SS
End Date	The ending date of the report MM.DD.YYYY.HH.MN.SS
Action	Describes what transaction took place
Count	Total number of the specific type of transaction
Dollar Amount	Total dollar amount for each billable transaction in US dollars

EXAMPLE OUTPUT:

New

10.10.2001.00.00.00:10.10.2001.23.59.59:NEW-BACKORDER:200:10000.00

Delete

10.10.2001.00.00.00:10.10.2001.23.59.59:DEL-BACKORDER:2:0

Backorders Fulfilled (Domain Registrations)

10.10.2001.00.00.00:10.10.2001.23.59.59:RIPEND-BACKORDER:10:0

Currently Open

00.00.0000.00.00.00:10.10.2001.23.59.59:CURRENTLY OPEN BACKORDER:4000:105100

Del- AutoRenewal (subscriptions that have been changed to NO auto renew)

10.10.2001.00.00.00:10.10.2001.23.59.59:DEL-AUTORENEWALS:10:0

New-AutoRenewal (subscriptions that have been changed to auto renew)
10.10.2001.00.00.00:10.10.2001.23.59.59:NEW-AUTORENEWAL:100:0

Monthly Subscription Snapshot Report

PURPOSE: This report is to accommodate registrars that only want to get a list of domain name subscriptions that are currently in the WLS system. This report will allow registrars to verify that the domain name subscriptions requested have been created in the WLS system without having to parse through the Daily registrar detail report.

FREQUENCY: Report runs monthly (1st of month) and current through the report run time.

RETENTION: Monthly reports stored on FTP for 90 days.

INPUTS: All current subscriptions as of the running of the report.

OUTPUTS:

HEADER: Start date 10.01.2001.00.00.00 End date 10.31.2001.23.59.59

FIELD

DESCRIPTIONS:

Field Name	Description
Transdate	The date the subscription was created: MM.DD.YYYY.HH.MN.SS
Domainname	The domain name. If null then this is a subscription in process of being exchanged
Expirationdate	The date the back order will expire if not auto-renewed or fulfilled (i.e., registered)
Autorenewal	Shows if the auto renewal flag is set 0-no 1-yes
Exchangecredits	The number of exchange credits still available
Referenceid	The Reference id the registrar assigns to their customer
Subid	The unique id created by waitlist system for each subscription
Lastupdated	The most recent date a change occurred on the subscription

EXAMPLE OUTPUT:

05.10.2001.22.00.02:mydomainname.com:05.10.2002:1:0:cust_id:1:06.11.2001

05.10.2001.22.01.03:yourdomainname.com:05.10.2002:1:1:cust_id2:1:05.10.2001

Frequently Asked Questions

a. I'm an ICANN accredited registrar and interested in WLS, but I have not interfaced with the NameStore in the past – will I need to do so in order to offer WLS?

A Yes. Name Store is the VNDS platform for all new services simplifying the connection for registrars into a single EPP interface. WLS will be available only through the Name Store platform. Once you have signed up for Name Store, launch of WLS and other products offered through Name Store is streamlined. Contact your sale representative for further details.

b. If I decline to sign-up to offer WLS subscriptions, will I receive updates or reports on WLS subscriptions and how will I receive them?

A A feature of WLS is to notify existing registrants when a WLS subscription has been placed on their existing domain name registration. All ICANN accredited registrars will receive a daily report posted to their FTP server listing domain names for which they are the registrar of record and against which a WLS subscription has been placed.

Prior to launch of the WLS service all ICANN accredited registrars will be given the choice whether they wish to participate by notifying their registrants. If you choose not to participate the WLS registrar placing the subscription will be required to notify your registrants.

c. Is there a cost associated with my receiving data on WLS Subscriptions?

A No. The daily report will be posted to your FTP server at no cost.

d. Is it guaranteed that a customer will receive a registration if the current registration expiration date is within the period of the WLS subscription?

A No. Expiration of a registration does not guarantee the domain name will be registered to the WLS subscriber. It is the choice of the current registrant to delete the domain name registration making it available for the WLS subscriber. If the current registrant elects to continue their domain name registration the WLS subscriber can either change the subscription and try for another domain name (up to 3 times during a single subscription at no additional cost) or elect for the optional auto-renewal to continue their subscription with the same domain name for another 12 months.

If the current registrant elects to delete their registration the WLS service will automatically register the domain for the WLS registrar to their subscriber.

e. Is there a grace period on WLS subscriptions in the event that must customer changes their mind?

A The choice for auto-renewal is the subscribers and can be changed at any time during the subscription, but once the subscription auto-renews at the end of the subscription period there is no grace period. WLS has no create (add) grace period.

f. Will the registrar price for WLS subscriptions drop over time as did RGP renewals? Why not?

A The circumstances under which the price of RGP renewals was reduced were unique to RGP. There are no plans to change the price of WLS subscriptions.

g. Will all registrars have visibility to which names have a WLS subscription on them (sort of like a WHOIS)? Question relates to WLS type services offered by other registrars -- this way they would know which their customers will NOT be able to get.

A The best chance a customer has to secure a currently registered domain name is to subscribe to WLS. There is no WHOIS service for WLS subscriptions.

h. Will registrants that have an existing registration be notified when they have a WLS subscription on their name? SMP related question -- maybe they will then try to sell their name on their own if they know others want it.

A The existing registrant will be notified of a WLS subscription being placed on their domain name registration by either their registrar or the WLS registrar (see b. above). Either way this is notification that there is another customer who is interested in their particular domain name registration.

Please refer to the WLS web page for more frequently asked questions or contact your customer representative to answer your specific questions.

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Press Release

Source: Network Solutions, Inc.

Network Solutions(R) Introduces Next Registration Rights Service

Wednesday August 27, 9:02 am ET

New Alternative Provides Easier, More Efficient Way to Backorder Domain Names

HERNDON, Va., Aug. 27 /PRNewswire/ -- Network Solutions, a full-service provider of domain names, Web sites, and e-mail services, today announced that it is now accepting pre-orders for its new Next Registration Rights service. Next Registration Rights is a unique new service that automatically obtains the registration for a currently registered .com or .net domain name if the current domain name holder fails to renew, or affirmatively deletes, the domain name during the subscription period. Network Solutions is the first retail registrar to accept advanced orders for the service that is scheduled to "go live" in October 2003.
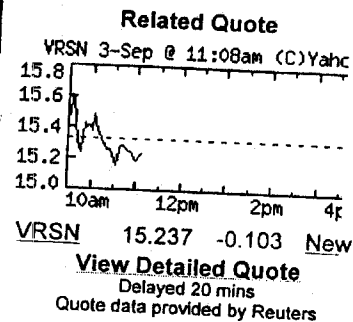
Currently, there is strong demand for registered domain names. According to industry statistics, over 80 million domain searches are made each day for domain names that are currently registered. In addition, the majority of respondents in a recent Network Solutions customer survey reported that the domain name they first searched for was not available.

"Our customers need a reliable way to backorder domain names," said John Donoghue, Executive Vice President, Network Solutions. "Next Registration Rights makes it easier and more efficient for our customers to obtain a currently registered domain name. We are excited to offer customers an early opportunity to submit pre-orders for the domain names they want before the service goes live."

Network Solutions is offering advanced orders to the public in anticipation of the "land rush" that will commence on the day the service goes live. At the time of the land rush, it is expected that members of the public will attempt to obtain backorder subscriptions on as many currently registered domain names as possible.

Those customers who submit a pre-order to Network Solutions, will be notified when the service goes live if they have obtained the Next Registration Rights subscription for a particular domain name. The service is supported by VeriSign Naming and Directory Services, the registry for all .com and .net names.

Once the new Network Solutions service goes live, only one individual or organization can receive a Next Registration Rights subscription for a currently registered domain name. In the past, there was no control over how many people backordered a domain and therefore no one person could be assured that they would be able to register the domain when it became available. Another benefit of Next Registration Rights is that it can serve as an insurance policy for current domain name holders by protecting

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09/03/2003

against losing a domain name registration that is allowed to inadvertently expire.

After the service goes live, a one-year subscription to Next Registration Rights costs only $39 per year. This fee includes a one-year Next Registration Rights subscription, plus an automatic one-year domain name registration if the domain name becomes available during the subscription period. During the pre-order period Network Solutions charges this fee only if they obtain the Next Registration Rights subscription for the customer after the service goes live.

About Network Solutions, Inc.

Network Solutions, a wholly owned subsidiary of VeriSign, Inc., offers a full range of Web-related services, including domain names, Web sites and e-mail, that make it simpler and affordable for customers to build and manage a Web presence through a single, experienced provider. As the industry's largest registrar of domain names, Network Solutions manages over 9 million domain names. To learn more about Network Solutions please visit www.networksolutions.com.

About VeriSign, Inc.

VeriSign, Inc. (Nasdaq: VRSN - News), delivers critical infrastructure services that make the Internet and telecommunications networks more intelligent, reliable and secure. Every day VeriSign helps thousands of businesses and millions of consumers connect, communicate, and transact with confidence. Additional news and information about the company is available at http://www.verisign.com

Statements in this announcement other than historical data and information constitute forward-looking statements within the meaning of Section 27A of the Securities Act of 1933 and Section 21E of the Securities Exchange Act of 1934. These statements involve risks and uncertainties that could cause VeriSign's actual results to differ materially from those stated or implied by such forward-looking statements. The potential risks and uncertainties include, among others, VeriSign's limited operating history under its current business structure; uncertainty of future revenue and profitability and potential fluctuations in quarterly operating results; the ability of VeriSign to successfully develop and market new services and customer acceptance of any new services; the risk that VeriSign's announced strategic relationships may not result in additional products, services, customers and revenues; increased competition and pricing pressures; and risks related to potential security breaches. More information about potential factors that could affect the company's business and financial results is included in VeriSign's filings with the Securities and Exchange Commission, including in the company's Annual Report on Form 10-K for the year ended December 31, 2002 and quarterly reports on Form 10-Q. VeriSign undertakes no obligation to update any of the forward- looking statements after the date of this press release. VeriSign is a registered trademark of VeriSign, Inc. Other names may be trademarks of their respective owners.

Source: Network Solutions, Inc.

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PARSONS EXHIBIT 3

09/03/2003

PROOF OF SERVICE BY PERSONAL DELIVERY

I, _____, declare as follows:

I am a citizen of the United States and a resident of the County of Orange; I am over the age of 18 years and am not a party to the within action or proceedings. My business address is Worldwide Attorney Services, Inc., 850 North Parton Street, Santa Ana, California 92701.

On September 8, 2003, I served a true copy of the following document(s) described as: **DECLARATION OF ROBERT R. PARSONS IN SUPPORT OF PLAINTIFFS' MOTION FOR PRELIMINARY INJUNCTION** on the interested parties in this action by personally delivering a copy to:

Jeffrey A. LeVee
Emma Killick
Eric P. Enson
JONES DAY
555 West Fifth Street, Suite 4600
Los Angeles, CA 90013

I hereby declare under penalty of perjury that the foregoing is true and correct. Executed on September 8, 2003 at Irvine, California.

_____
(Print Name)

_____
WORLDWIDE ATTORNEY SERVICES, INC.