

Tuesday, March 6, 2018 at 11:55 AM

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**From:** ICANN Global Support <noreply-globalsupport@icann.org>

**Date:** Tuesday, March 6, 2018 at 11:55 AM

**Subject:** ICANN PLEASE PARTICIPATE: Contracted Parties Satisfaction Survey



Dear GDD Industry Stakeholder,

The ICANN organization is partnering once again with the [MITA Group](#) to conduct an ICANN [Contracted Parties Satisfaction Survey](#) in 2018. Questions will mirror last year's survey to allow a year-over-year comparison. This is your opportunity to provide input that will directly impact how ICANN's Global Domains Division (GDD) interacts with the contracted parties. The ICANN org utilizes these results to create an [action plan](#) for continuous improvement in our services and deliverables.

Shortly, you will receive an invitation from the MITA Group from the email address [support@onlinesurvey.site](mailto:support@onlinesurvey.site). Please take a few minutes to complete the online survey before it closes on Friday, 13 April 2018 12:00 UTC.

We sincerely appreciate your participation and hope for an early reply. Your feedback is critical and will help us align our activities with the needs of our contracted parties. The MITA Group will collect the responses and provide ICANN with the data in an aggregated and

anonymized form. We request just one response from each contracted party's organization.

If you have should have any questions or comments, please contact us via [globalsupport@icann.org](mailto:globalsupport@icann.org).

Regards,

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