



Dear GDD Industry Stakeholder,

The ICANN org is partnering with [eBallot](#) to conduct the 2020 Contracted Parties Satisfaction Survey.

This is your opportunity to provide anonymized input that will directly impact how ICANN's Global Domains Division (GDD) interacts with you and aligns its activities with the needs of contracted parties. The ICANN org uses the results to continuously improve its processes and services.

On Wednesday, 12 February 2020, you will receive an invitation from eBallot from the email address [noreply@eballot.com](mailto:noreply@eballot.com). Please take time to complete the online survey before it closes at 12:00 UTC on Wednesday, 25 March 2020. We request just one response from each contracted party's organization.

We sincerely appreciate your participation and encourage an early response. If you have any questions or comments, please contact [globalsupport@icann.org](mailto:globalsupport@icann.org).

Regards,

Russ Weinstein  
Sr. Director, Global Domains Division, ICANN