

Dear Contracted Party,

ICANN organization is partnering with eBallot to conduct the 2021 Contracted Parties Annual Survey.

This is your opportunity to provide anonymized input that will directly impact how ICANN's Global Domains & Strategy (GDS) team interacts with you and aligns its activities with the needs of contracted parties (CPs). As a reminder, the GDS team supports you in fulfilling your contractual obligations with ICANN org, manages the day-to-day operations of CP services, and the technical aspects of systems you use. ICANN org uses your feedback to constantly improve its processes and help us serve you better.

In the next few hours, you will receive an invitation from eBallot <<u>noreply@votenet.com</u>>. Please whitelist <u>noreply@votenet.com</u> in your email system to ensure receipt of communication. Share your thoughts with us in a short 9-question survey before it closes at **23:59 UTC on Tuesday, 23 November 2021**. We request just one response from each contracted party's organization.

We appreciate your participation and encourage an early response. If you have any questions or comments, please contact globalsupport@icann.org.

Your experience and advice matter to us!

Thank you for your time.

Best Regards,

Russ Weinstein Vice President, GDD Accounts and Services Internet Corporation for Assigned Names and Numbers (ICANN)