



Dear MoSAPI User,

Please be aware that on April 13<sup>th</sup>, 2020, the ICANN organization will retire the email address [tld-maintenance-notification@icann.org](mailto:tld-maintenance-notification@icann.org), which is currently used to provide notice of maintenance windows per the ICANN Registry Agreement, Specification 10, section 7.3.

Take into consideration that you can provide notice to ICANN via MoSAPI, where you may schedule a maintenance window to suspend SLA Monitoring System 10% emergency threshold alerts for Registration Data Directory Services (RDDS) and Extensible Provisioning Protocol (EPP).

You can find how to create a maintenance notification in MoSAPI in section 6 “Maintenance window support” of the MoSAPI specification [here](#).

For any questions, please contact [ICANN Global Support](#).

Best regards,

Technical Services Team  
Global Domains Division  
Internet Corporation for Assigned Names and Numbers