

Registration Data Request Service (RDRS) Usage Metrics

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Introduction

ICANN launched the Registration Data Request Service (RDRS) on 28 November 2023 with the intention to operate the service for up to two years. This is a result of the [ICANN Board's direction](#) to pursue usage and demand analysis of the system that handles requests for nonpublic registration data. The purpose of the RDRS is 1) to collect system usage data to inform the future discussion between the Generic Names Supporting Organization (GNSO) Council and the ICANN Board on the currently paused Policy Recommendations outlined in the [Final Report](#) of the GNSO [Expedited Policy Development Process \(EPDP\) on the Temporary Specification for gTLD Registration Data Phase 2](#), and 2) to provide a cost-effective system that will simplify the process for submitting and receiving requests for nonpublic gTLD registration data for both the requestors and registrars.

This report, which will be published on a monthly basis, provides the system usage data as [requested by the GNSO Council](#) and can be found on the [RDRS webpage on ICANN.org](#).

Note: The March 2024 RDRS Metrics Usage report integrates feedback from the GNSO's RDRS Standing Committee and the ICANN community. The following changes are reflected in this report:

- Highlighted Domains Under Management (DUMs) percentage listed for registrars participating in RDRS.
- A downloadable CSV file of the Summary of Data table for the RDRS Usage Metrics Report will be available on the RDRS [home page](#) every month.

Summary of Data

The table below gives a high-level summary of RDRS metrics. Each metric is further defined later in this report. To view those metrics, click the corresponding link for each Reporting Criterion.

#	Reporting Criteria	Current Reporting Period	Total
1/2	Number of registrars participating	11	86
3/4	Number of requestors	584	3518
5	Number of disclosure requests	255	1007
6.1	Number of times the data request form for non-participating registrars has been used	22	360
6.2	Number of times the data request form for participating registrars has been used	160	527

#	Reporting Criteria	Current Reporting Period	Total
7	Number of disclosure requests by priority		See below
7.1/7.2	Number of disclosure requests by Expedited priority	4	25
7.3/7.4	Number of disclosure requests by Standard priority	251	982
8	Number of disclosure requests by request type		See below
8.1/8.12	Computer Security Incident Response Team (CSIRT)	2	19
8.2/8.13	Consumer Protection	19	93
8.3/8.14	Cybersecurity Incident Response Team (non-CSIRT)	3	9
8.4/8.15	Dispute Resolution Service Provider	1	11
8.5/8.16	Domain Investor	5	26
8.6/8.17	IP Holder	71	367
8.7/8.18	Law Enforcement	25	111
8.8/8.19	Litigation/Dispute Resolution (non-IP)	1	36
8.9/8.20	Research (non-security)	8	50
8.10/8.21	Security Researcher	8	70
8.11/8.22	Other current reporting period and (total)	112	215
9	Number of disclosure requests by requestor (e.g. x% of users generate xx% of requests and show significant breakdowns)	N/A	See below
10	Number of domain lookups (Further details are available in the report.)		
11	Number of open disclosure requests	N/A	148
12	Number of closed disclosure requests	197	859
13	Number of closed disclosure requests by outcome type		See below
13.1/13.5	Approved	38	174
13.2/13.6	Denied	134	597
13.3/13.7	Partially Approved	1	11
13.4/13.8	Data Publicly Available	24	77
14	Denial rate by reason type		See below
14.1/14.8	Domain name was transferred to another registrar/is not managed by the registrar identified in the request (change of control, domain hopping, etc.)	1	3
14.2/14.9	Requested data is publicly available in RDDS	0	0
14.3/14.10	The request fails to comply with any provision of the RDRS legal terms	17	61
14.4/14.11	Contracted party cannot disclose the data due to applicable law	53	218
14.5/14.12	Request is incomplete/more information is required before the	55	141

#	Reporting Criteria	Current Reporting Period	Total
	request can be processed/requestor did not respond to request for additional information		
14.6/14.13	Other corrective action is required before request can be processed	42	198
14.7/14.14	Other	16	114
15	Average disclosure request response time in days , broken out by outcome		See below
15.1/15.5	Approved	5.29	5.76
15.2/15.6	Denied	3.27	6.17
15.3/15.7	Partially Approved	16.36	110
15.4/15.8	Data Publicly Available	4.75	8.83
16	Response time distribution (10th, 30th, 50th, 70th and 90th percentiles, with the 50th percentile being the median), including time from the request until the request is addressed, differentiating between approved and denied responses		See below
17	Number of confidential disclosure requests	24	84

User Data

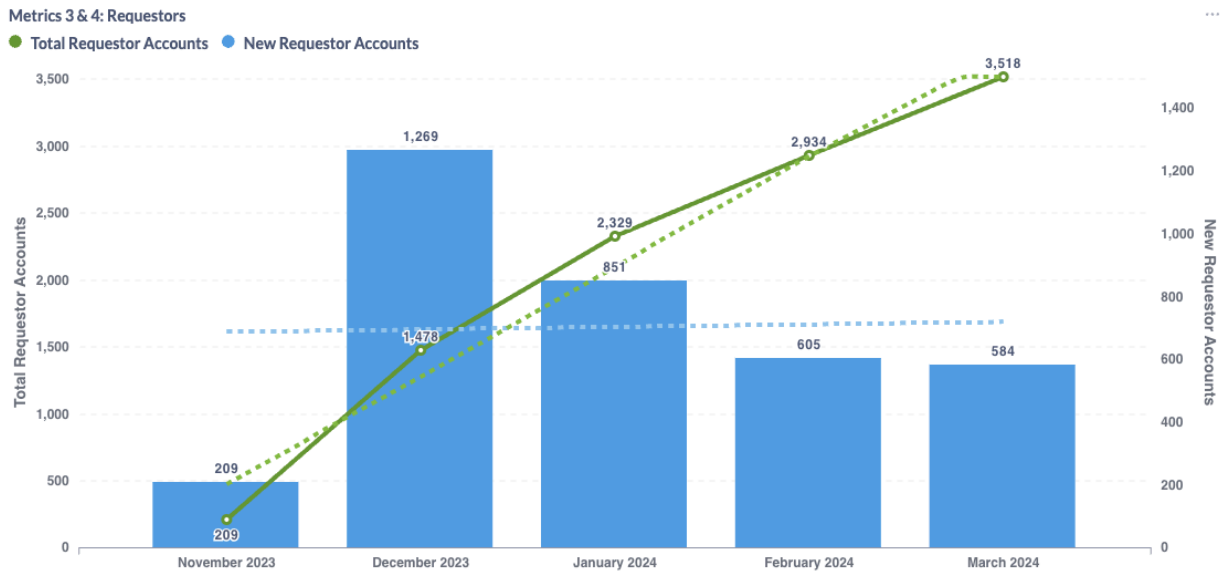
Metrics 1 and 2: Participating Registrars

Metric 2 indicates the number of registrars who have opted in during the reporting period. Registrars may opt in and out of the service at any time.

Metric 1: Number of registrars participating (total)	86
Metric 2: Number of registrar opt-ins (current reporting period)	11

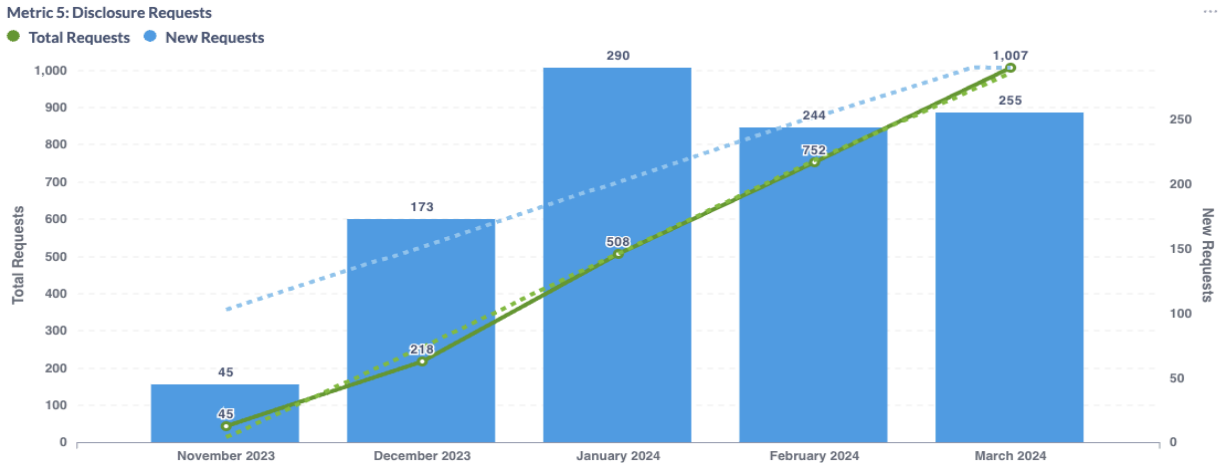
Metrics 3 and 4: Requestors

The chart below displays the monthly trend of the number of total and new requestors. The dotted lines represent trends within the data series.



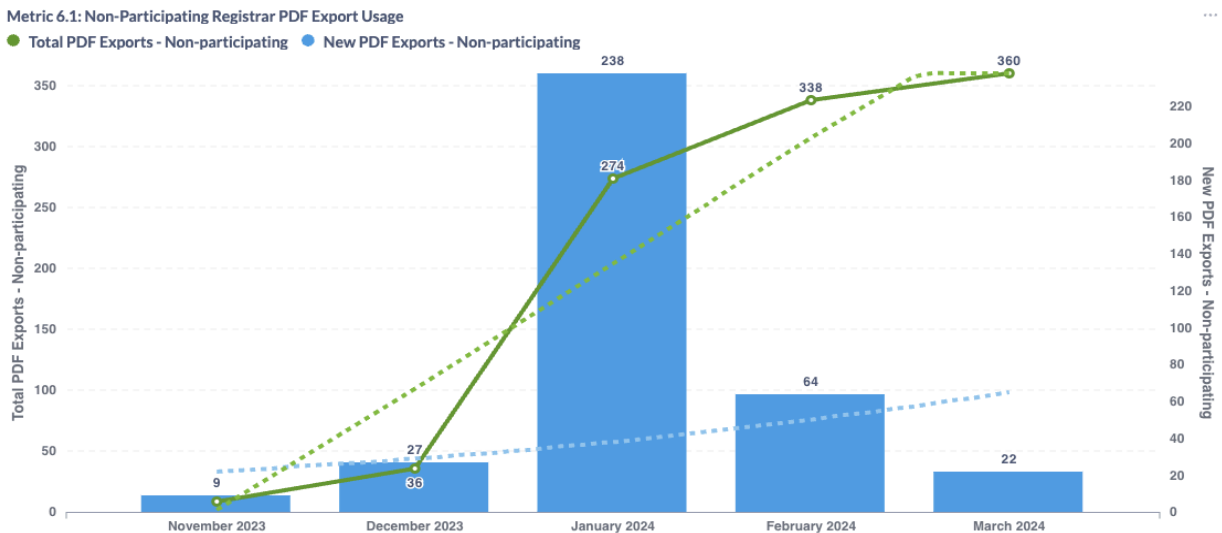
Metric 5: Disclosure Requests

The chart below displays the trend of the number of disclosure requests that were submitted to participating registrars (since system launch and monthly). The dotted lines represent trends within the data series.



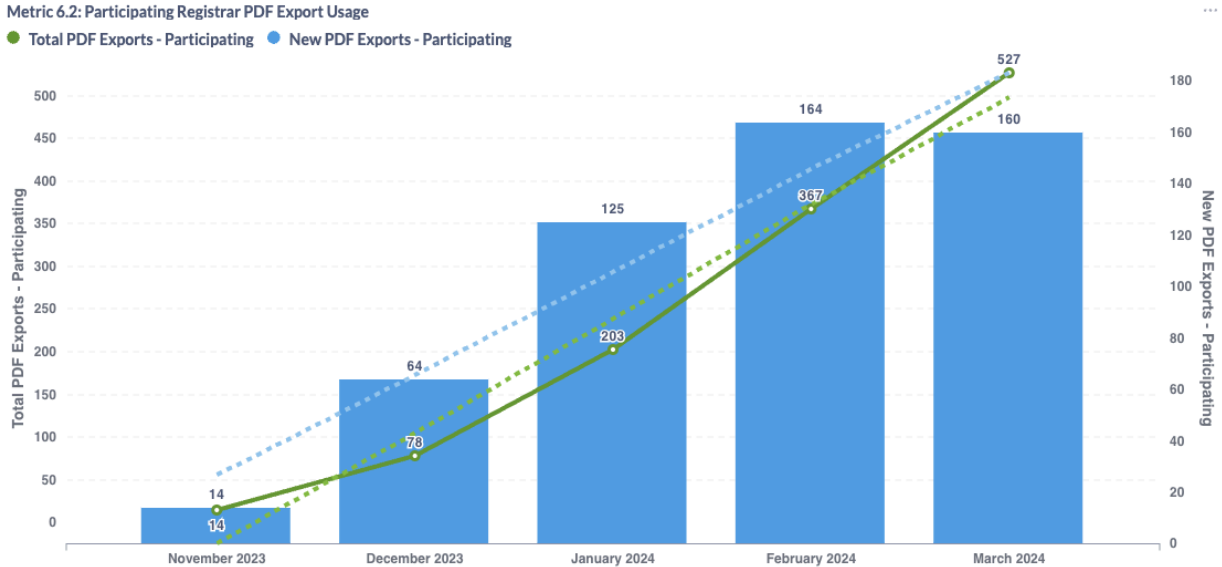
Metric 6.1: Use of Data Request Form for Non-participating Registrars

The chart below displays the trend of the number of times the data request form for non-participating registrars has been used (since system launch and monthly). Please note that this data is calculated based on the number of times the “export PDF” function was used for when the domain name is managed by the non-participating registrar. The RDRS is not used to track how the form is used after download (e.g., whether it was directly sent to the registrar or not). The dotted line represents the trend within the data series.



Metric 6.2: Use of Data Request Form for Participating Registrars

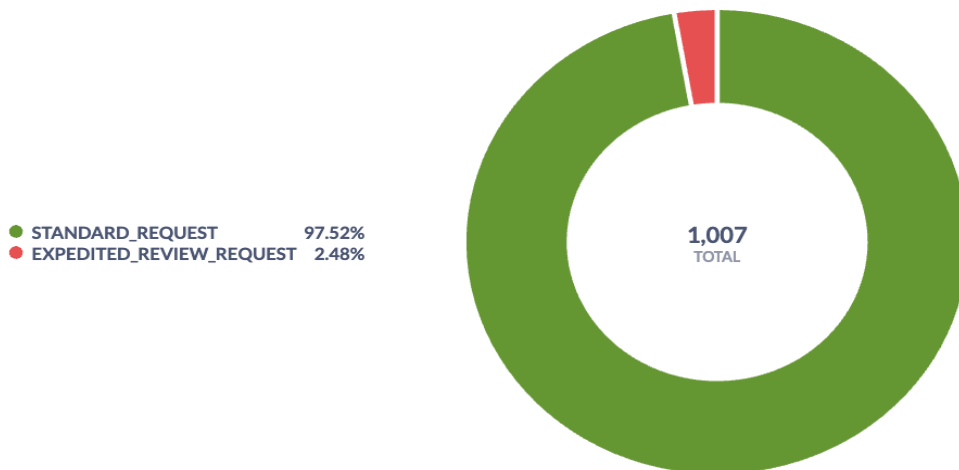
The chart below displays the trend of the number of times the data request form for participating registrars has been used since system launch and monthly. Please note that this data is calculated based on the number of times the “export PDF” function was used when the domain name is managed by the participating registrar. The RDRS is not used to track how the form is used after download (e.g., whether it was directly sent to the registrar or not). The dotted line represents the trend within the data series.



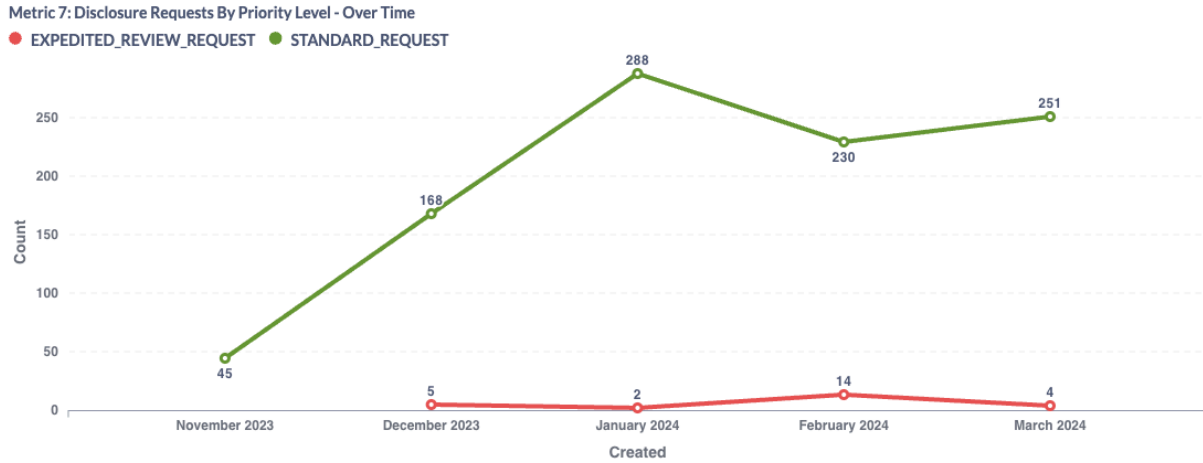
Request Type Data

Metric 7: Disclosure Requests by Priority Level

The chart below displays the total number of disclosure requests by priority level (expedited versus standard) in the reporting period.

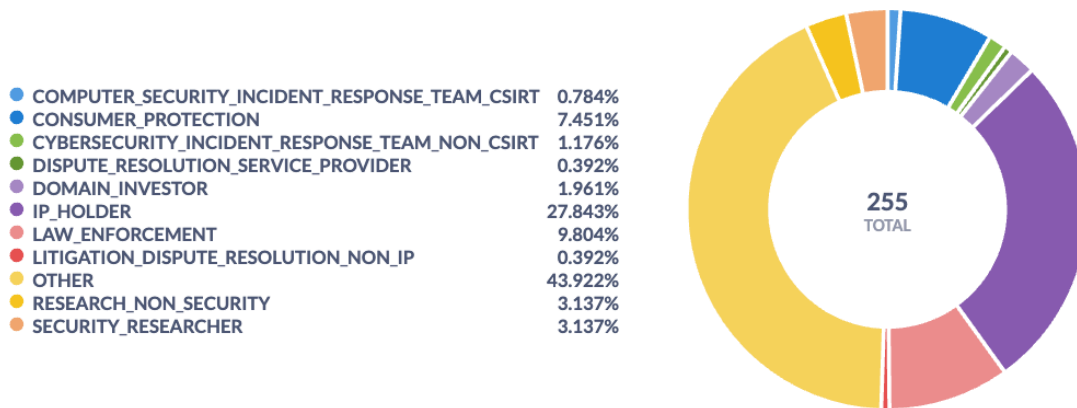


The chart below displays the monthly breakdown of disclosure requests by priority level (expedited versus standard).



Metric 8: Disclosure Requests by Request Type

The chart below displays the total number of disclosure requests by request type within the reporting period.

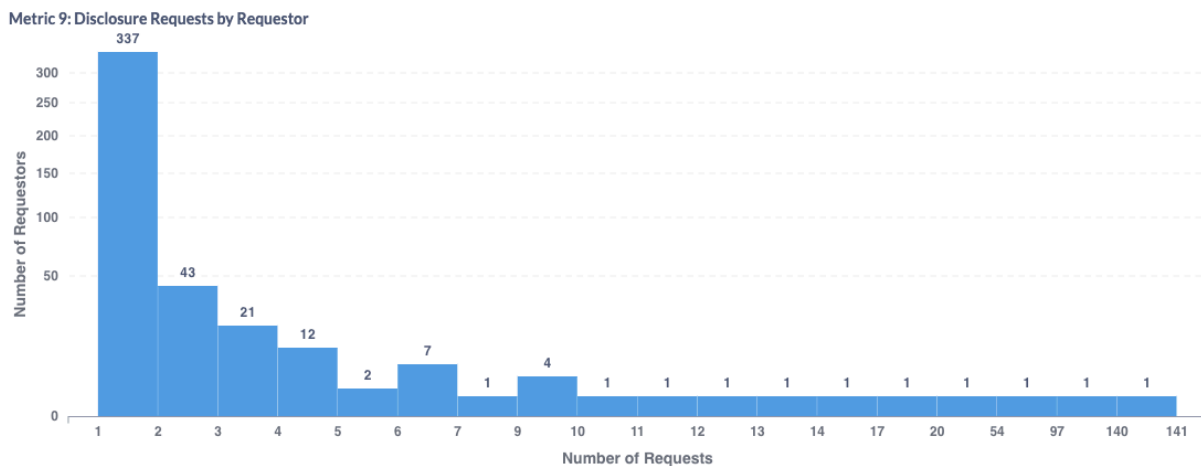


The table below displays the monthly counts of disclosure requests by request type.

Request Type	Nov	Dec	Jan	Feb	Mar	Total
Computer Security Incident Response Team (CSIRT)	0	8	6	3	2	19
Consumer Protection	4	13	51	6	19	93
Cybersecurity Incident Response Team (non-CSIRT)	0	3	2	1	3	9
Dispute Resolution Service Provider	0	2	3	5	1	11
Domain Investor	1	9	8	3	5	26
IP Holder	20	49	112	117	71	367
Law Enforcement	1	17	38	30	25	111
Litigation/Dispute Resolution (non-IP)	1	5	26	3	1	36
Research (non-security)	8	14	16	5	8	50
Security Researcher	2	31	15	15	8	70
Other	8	23	14	58	112	215

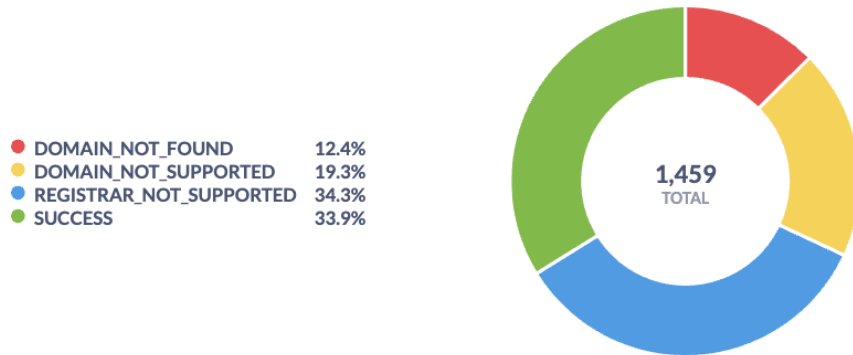
Metric 9: Disclosure Requests by Requestor

The chart below displays a histogram of the number of requests since system launch by requestor. This histogram provides a distribution of the number of requestors who made a range of requests. Histograms use binning, which creates defined ranges for comparison. In this case, these ranges are defined by the number of requests made by a group of requestors. Each column shows how many requestors submitted a specific number of, or range of requests.

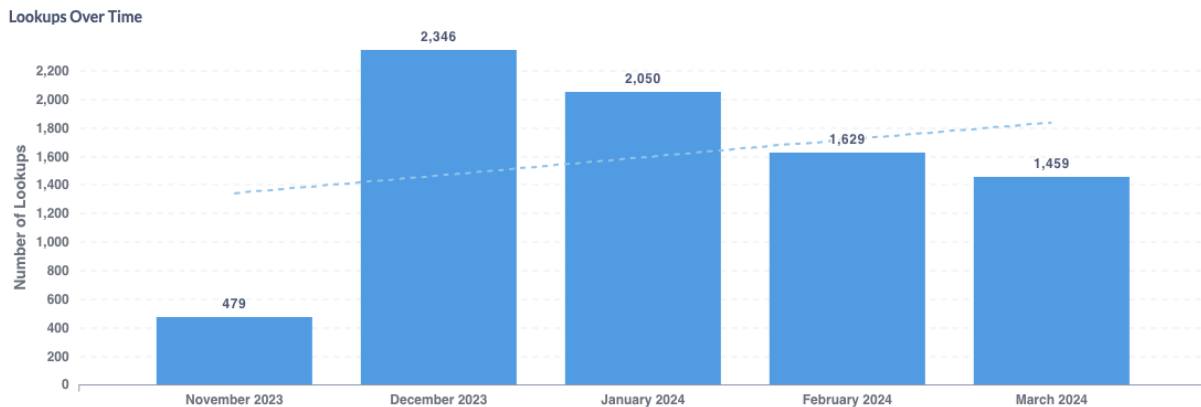


Metric 10: Number of Domain Lookups

The chart below displays the total number of domain lookups and the breakdown of results. “Domain Not Found” means the domain names do not exist. “Domain not supported” includes, for example, ccTLD domain names. “Registrar not supported” means that the registrars managing the domain names are not participating in the RDRS. “Success” means that the lookup was for an existing gTLD domain name that is managed by participating ICANN-accredited registrars. Note that the total number of “success” lookups will not match the number of request submissions (Metric 5) as users may look up a domain but not proceed to submitting a request.



The chart below displays the monthly breakdown of total domain lookups. The dotted line represents the trend within the data series.



Request Transactional Data

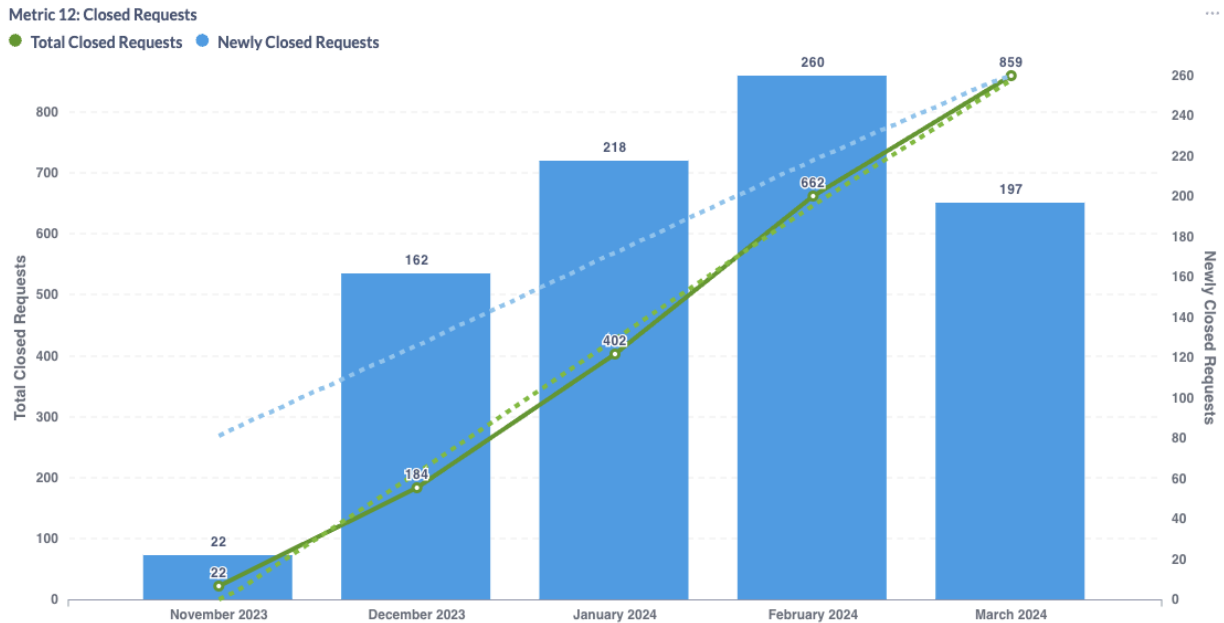
Metric 11: Open Requests

The table below displays the total number of open disclosure requests since the system launched. Please note that open disclosure requests indicate the registrar has not logged a final response yet.

Total number of open disclosure requests (cumulative)	148
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Metric 12: Closed Requests

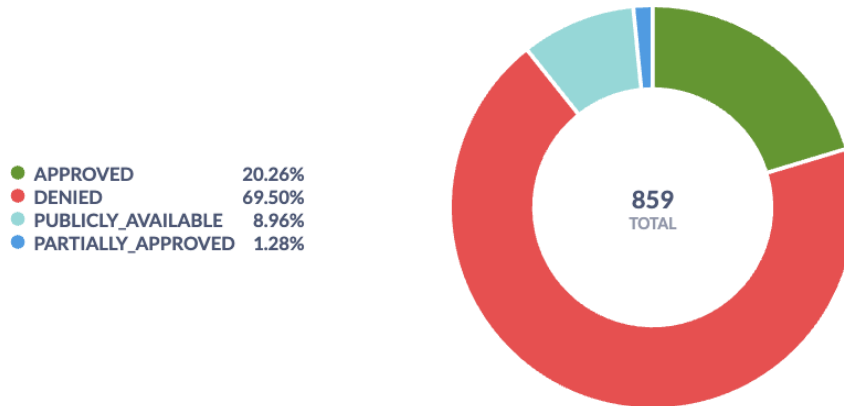
The chart below displays the trend of the number of closed disclosure requests since the system launched and monthly. The dotted lines represent the trends within the data series.



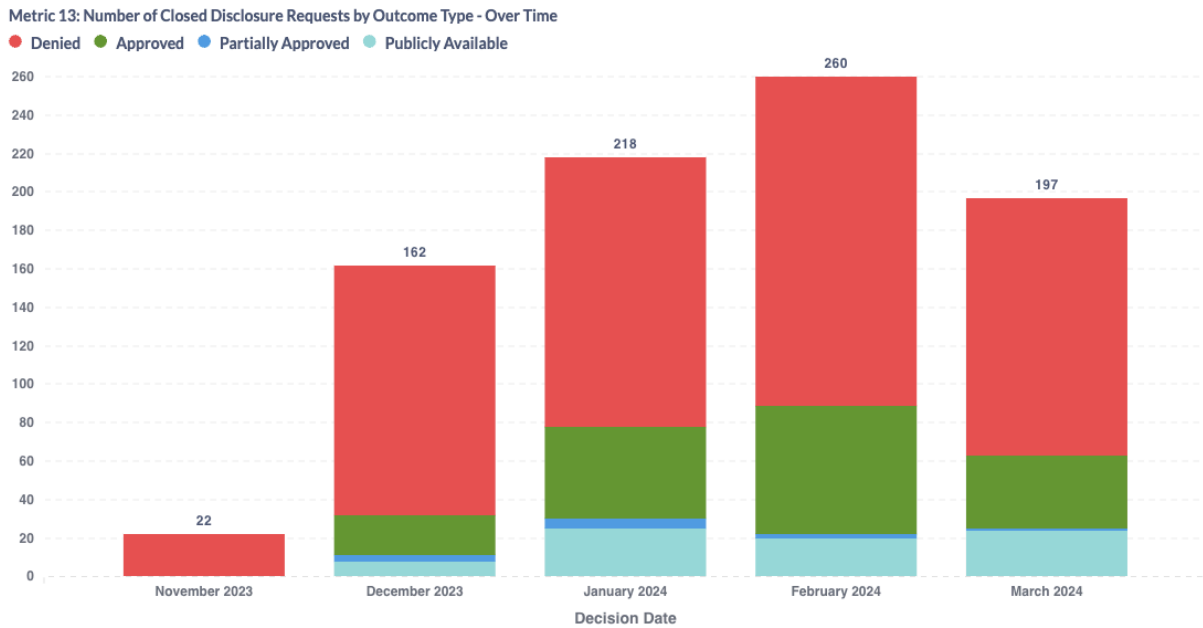
Metric 13: Number of Closed Disclosure Requests by Outcome Type

The chart below displays the total number of closed disclosure requests by outcome type (approved, partial approval, denied, and data publicly available) since the system launched. Publicly Available outcomes means that the registrar neither denied nor approved the data request, because all requested data is already publicly available. The reasons for the data being publicly available include, but are not limited to, the registrant’s jurisdiction, registrant’s choice, or the use of a privacy or proxy service provider. Denial outcomes include many different

reasons, such as incomplete or invalid requests, resulting in the registrar unable to assess the request. For more information, refer to Metric 14.



The chart below displays the monthly breakdown of closed disclosure requests by outcome type (approved, partial approval, denied, and data publicly available).



Outcome Data

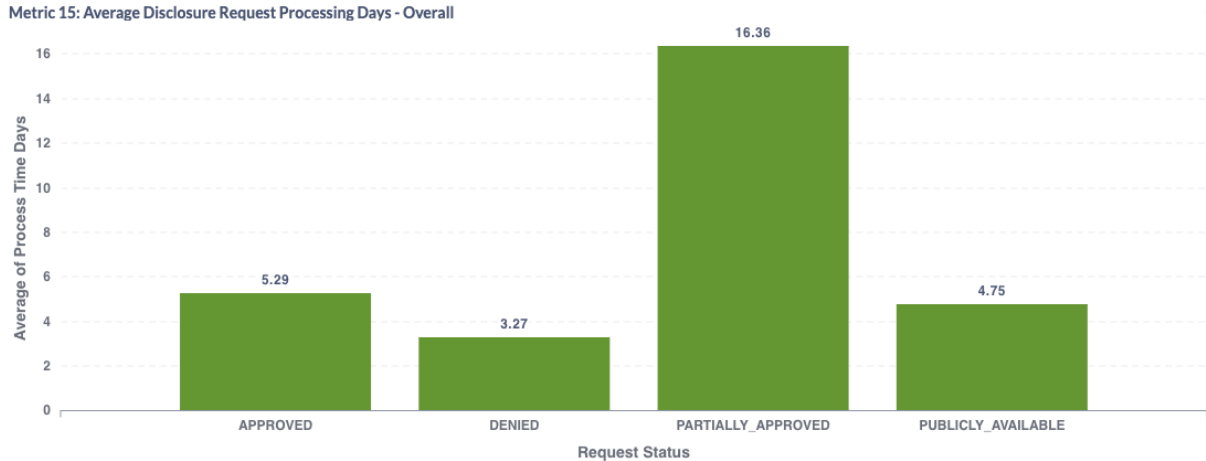
Metric 14: Denial Rate by Reason Type

The chart below displays the monthly breakdown of denial rate since the system launched by reason type, along with the total count. Please note that multiple denial reasons can be selected for each request. RDRS received test request submissions during the reporting period, which resulted in denials, as those requests were considered invalid.

Reason type	Nov	Dec	Jan	Feb	Mar	Total
Domain name was transferred to another registrar / is not managed by the registrar identified in the request (change of control, domain hopping, etc.)	0	0	1	1	1	3
Requested data is publicly available in RDDS	0	0	0	0	0	0
The request fails to comply with any provision of the RDRS legal terms	1	8	23	12	17	61
Contracted party cannot disclose the data due to applicable law	0	60	40	50	53	218
Request is incomplete/more information is required before the request can be processed/requestor did not respond to request for additional information	8	21	30	26	55	141
Other corrective action is required before request can be processed	8	38	42	68	42	198
Other	10	31	24	33	16	114

Metric 15: Average Disclosure Request Response Time (in days)

The chart below displays the average disclosure response time since the system launched, in days, by outcome type (approved, partially approved, denied, and data publicly available).



The table below displays the monthly breakdown of the average disclosure response time, in days, by outcome type (approved, partially approved, denied, and data publicly available).

Month	Approved	Denied	Partially Approved	Publicly Available
Nov/Dec	4.2	1.97	14.5	1.13
Jan	3.89	2.88	8	4.48
Feb	6.92	2.62	1.5	1.65
Mar	5.76	6.17	110	8.83

Metric 16: Response Time Distribution

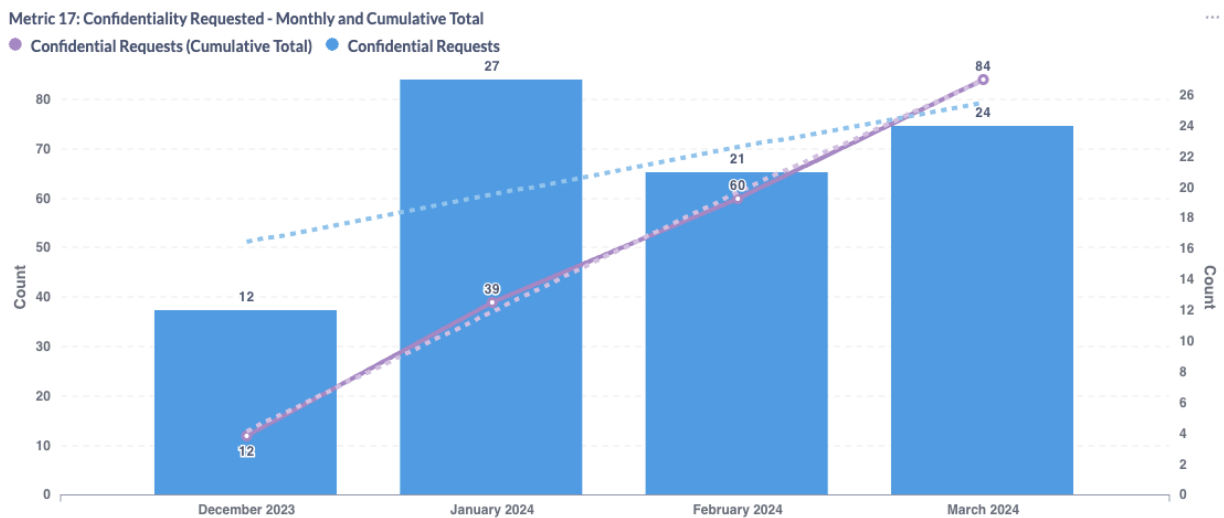
The table below displays the response time distribution (10th, 30th, 50th, 70th, and 90th percentiles, with the 50th percentile being the median), including the time from when the request was submitted until the time the request was addressed, differentiating between request status. Values are representative of the number of days.

Request Status	10th %	30th %	Median	70th %	90th %	Average
Approved	0	1	2	5	15.7	5.29
Denied	0	1	1	3	7	3.27
Partially Approved	1	2	5	10	26	16.36

Request Status	10th %	30th %	Median	70th %	90th %	Average
Approved	0	1	2	5	15.7	5.29
Denied	0	1	1	3	7	3.27
Publicly Available	0	0	1	4	17.4	4.75

Metric 17: Number of Confidential Disclosure Requests

The chart below displays the trend of the number of times the “requesting confidentiality” box was selected since the system launched. The confidentiality box is only available for those requestors who indicate their request category to be “law enforcement.”



List of Participating Registrars

The registrars currently participating in the RDRS are listed below. Collectively these registrars manage **57% of the total number of Domains Under Management (DUMs)** for generic top-level domains (gTLDs).

#	Iana ID	Registrar Name
1	809	Ledl.net GmbH
2	1466	Lexsynergy Limited
3	3235	Focus IP, Inc. dba Tracer
4	3236	RegistrarTrust, LLC

5	3787	RegistrarBrand, LLC
6	3788	RegistrarGuard, LLC
7	3789	RegistrarSecure, LLC
8	299	CSC Corporate Domains, Inc.
9	638	Name SRS AB
10	1493	Ilait AB
11	1728	IP Twins SAS
12	468	Amazon Registrar, Inc.
13	2	Network Solutions, LLC
14	48	eNom, LLC
15	69	Tucows Domains Inc.
16	85	EPAG Domainservices GmbH
17	106	Ascio Technologies, Inc. Danmark - Filial af Ascio technologies, Inc. USA
18	1741	Shinjiru Technology Sdn Bhd
19	1448	Blacknight Internet Solutions Ltd.
20	15	COREhub, S.R.L.
21	1068	NameCheap, Inc.
22	3862	Spaceship, Inc.
23	1336	Net-Chinese Co., Ltd.
24	938	WHC Online Solutions Inc.
25	1290	SafeBrands SAS
26	2482	Stichting Registrar of Last Resort Foundation
27	226	Deutsche Telekom AG
28	1659	GoDaddy Online Services Cayman Islands Ltd.
29	146	GoDaddy.com, LLC
30	440	Wild West Domains, LLC
31	612	Blue Razor Domains, LLC
32	1151	Go Australia Domains, LLC
33	1150	Go Canada Domains, LLC

34	1149	Go China Domains, LLC
35	1152	Go Montenegro Domains, LLC
36	1153	Go France Domains, LLC
37	1390	Mesh Digital Limited
38	1515	123-Reg Limited
39	1860	Paragon Internet Group Ltd t/a Paragon Names
40	353	Bombora Technologies Pty Ltd
41	3786	GoDaddy Corporate Domains, LLC
42	3245	Arcanes Technologies
43	1717	Netzadresse.at Domain Service GmbH
44	470	Nom-iq Ltd. dba COM LAUDE
45	456	Webnames.ca Inc.
46	3880	Cross Marketing Technology Ltd.
47	1464	NameWeb BVBA
48	430	CORPORATION SERVICE COMPANY (UK) LIMITED
49	671	CSC Management Consulting (Shanghai) Co., Ltd.
50	1298	Corporation Service Company (DBS), Inc.
51	3854	Access Japan Co, Ltd. dba REGne (www.regne.net)
52	81	Gandi SAS
53	1645	Diamatrix C.C.
54	696	Entorno Digital, S.A.
55	1052	EuroDNS S.A.
56	1639	E BRAND Holdings S.A.
57	1501	DotRoll Kft.
58	965	Fluccs - The Australian Cloud Pty Ltd
59	836	The Namespace Group Pty Ltd
60	269	Key-Systems GmbH
61	228	Moniker Online Services LLC
62	1328	RegistryGate GmbH

63	1345	Key-Systems, LLC
64	2487	Internet Domain Service BS Corp
65	1387	1API GmbH
66	1564	TLD Registrar Solutions Ltd.
67	1376	Instra Corporation Pty Ltd.
68	2288	Metaregistrar BV
69	292	MarkMonitor Inc.
70	168	Register SpA
71	303	PDR Ltd. d/b/a PublicDomainRegistry.com
72	1656	Kagoya Japan Inc.
73	460	Web Commerce Communications Limited dba WebNic.cc
74	1625	LEMARIT GmbH
75	3871	ODTÜ Geliştirme Vakfi Bilgi Teknolojileri Sanayi Ve Ticaret Anonim Şirketi
76	9	Register.com, Inc.
77	1649	P.A. Viet Nam Company Limited
78	420	Alibaba Cloud Computing (Beijing) Co., Ltd.
79	76	Nominalia Internet SL
80	3802	Ubilibet S.L.
81	625	Name.com, Inc.
82	466	DomainSite, Inc.
83	452	Name105, Inc.
84	826	Name.net, Inc.
85	1040	Name106, Inc.
86	1547	Name117, Inc.



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