

# Registrar Expression of Interest and Terminated Registrar's Transition Bid Questions

## Expression of Interest

Name and IANA ID of the interested registrar:

Registrar contact person for bulk transfer:

Email address and telephone number for registrar's bulk transfer contact:

Is your registrar accredited and operational in all of the below gTLDs?

.asia, .biz, .com, .film, .info, .mobi, .name, .net, .org, .pro, .shiksha, .shop, .store, .tel, .tickets

Approximate number of gTLD registrations managed by your registrar:

Please list the customer support languages that your registrar offers:

## Terminated Registrar's Transition Bid Questions

1. Does your registrar provide language support in English?

Yes (5 points)

No (0 points)

2. Please answer the following questions about your customer support services:

a. Does your registrar offer free customer support by telephone at least 8 hours per day?

Yes (5 points)

No (0 points)

b. Does your registrar offer free customer support by email and/or ticketing system with, at most, a 48-hour response time?

Yes (5 points)

No (0 points)

c. Does your registrar offer free customer support by web chat or other comparable real-time means at least 8 hours per day?

Yes (2 points)

No (0 points)

3. Please estimate the number of days you anticipate your registrar will require after the registration data is made available before the registry may initiate the bulk transfer.

Your response to this question forms a commitment to the indicated timeframe. Failure to meet the committed schedule may result in the deduction of points or disqualification from future de-accredited registrar transition rounds. Points will be awarded as described below.

1-5 calendar days (15 points)

6-10 calendar days (8 points)

11-15 calendar days (5 points)

16+ days (0 points)

4. What fees would you charge (in USD) for .com renewals during the first renewal term following the bulk transfer? (Fees will be evaluated after rounding to the nearest dollar.)

\$36 and up (0 points)

\$30-35 (5 points)

\$25-29 (7 points)

\$20-24 (10 points)

\$15-19 (12 points)

\$14 or less (15 points)

5. Please indicate your registrar's length of experience below:

a. Has your registrar been ICANN-accredited and operational (i.e., serving unaffiliated gTLD customers as a registrar) for at least one full year?

Yes (2 points)

No (0 points)

b. Has your registrar been ICANN-accredited and operational (i.e., serving unaffiliated gTLD customers as a registrar) for at least two full years?

Yes (1 point)

No (0 points)

6. If there is any additional relevant information with regard to your registrar that you believe would be useful in facilitating the bulk transfer of the gTLD names previously managed by the de-accredited registrar, please provide such information below. This additional information may be worth up to 10 points – the actual amount of points (if any) awarded for this information will be at the discretion of ICANN org.

7. Please confirm that, if chosen, your registrar will agree to pay any applicable transfer fees. Transfer fees are charged by the Registry Operator per [Section I.B](#) of the Transfer Policy

8. Would your registrar be willing to make a payment to receive the de-accredited registrar's domain names? If so, how much would your registrar be willing to pay per domain name transferred?

## Explanation of Scoring

After the points earned are totaled, all applications will be categorized as follows:

I - 46 – 60 Points (best match / most qualified)

II - 34 – 45 Points

III - 21 – 33 Points

IV - 0 – 20 Points

In order to promote a broader opportunity for all registrars to potentially receive bulk transfers through this process, the applicant(s) in the highest achieved score category will be considered for the bulk transfer. In other words, if there are multiple applicants in category I, they will all be deemed to have a tied score. Similarly, all applicants in category II will be deemed to have a tied score, etc.

In the event multiple applicants are scored in the highest achieved category, their responses to question 8 will be used to break the tie.

Please note: Registrar-applicants who are determined by ICANN to not be in good standing with regard to all ICANN obligations will be disqualified and their applications will not be considered.