From: ICANN Global Support <noreply-globalsupport@icann.org>
Date: Monday, December 17, 2018 at 3:55 PM
Subject: Update: Naming Services portal Enhancement to support Centralized Zone Data Service

Dear Colleagues,

As previously communicated, ICANN is planning to make updates to the Centralized Zone Data Service (CZDS) on **28 January 2019**, including the transfer of CZDS registry operator functionality into the Naming Services portal, and a refreshed user experience for CZDS end users. The existing CZDS registry operator portal will be inaccessible after this update.

All existing registry operator functions from the legacy CZDS portal will be available in the Naming Services portal, and previous TLD configurations such as default validity will be maintained.

CZDS legacy portal freeze

The legacy CZDS portal will be frozen on **23 January 2019** and all end-user accounts and associated access requests will be migrated to the new portal. Active user interaction with the CZDS service will not be permitted between 23 January and 28 January 2019.
During this time, new end users will not be able to sign up for the service, existing end users will not be able to create new zone file access requests, and registry operator users will not be able to process pending zone file access requests.
CZDS zone files will continue to be updated daily without interruption, and existing end users with approved access to those zone files can continue to download them directly from the CZDS portal or via an API.

ICANN strongly encourages registry operators to process all CZDS pending requests before **23 January 2019**. This will reduce the number of pending requests to be processed in the Naming Services portal after the update.

End-user migrations

End-user accounts with activity since 1 January 2018 will be migrated to the updated portal, and all existing approvals for zone file access that have been granted will be carried over. End-user accounts that have not been active since before 1 January 2018 will be considered inactive and will be removed from the service, along with their associated zone file access.

CZDS access in the Naming Services portal

All currently credentialed registry users in the Naming Services portal will be provided with access to CZDS by default. Access will be enabled when the service goes live on 28 January 2019.

Additional registry user access

Registry users in the legacy CZDS portal will not automatically have access to CZDS functionality in the Naming Services portal. If you are not credentialed in the Naming Services portal, then the Registry Primary Contact (RPC) for your account must contact ICANN Global Support at globalsupport@icann.org and request access credentials for you.

The RPC may request NSp credentials for access to both the Registry and CZDS or CZDS-only. The CZDS-only "persona" in the Naming Services portal allows the credentialed user to access CZDS, but not the registry account in the Naming Services portal.
When requesting Naming Services portal credentials, the RPC must provide ICANN Global Support with the following information:
- First and last name of user
- User email address
- Registry and/or CZDS permissions ("Registry and CZDS" or "CZDS-only")
- Account(s)

Only credentialed Naming Services portal users will have access to the migrated CZDS services after 28 January 2019. The legacy CZDS portal will be inaccessible for registry users after this date.

New feature: Auto Approve

The Auto Approve feature allows registry operators the option to configure the automatic approval of all zone file access requests from end users. This new capability allows the registry operator to reduce the CZDS management overhead if desired.
The Auto Approve function will be set to off by default but can be toggled on a per-TLD basis by any credentialed Naming Services portal user with account permissions.

CZDS Training

ICANN will provide CZDS training materials in advance of the 28 January 2019 update. Your ICANN Registry Services & Engagement Manager will work with you to ensure you are prepared for the CZDS transition to the Naming Services portal.

In the meantime, if you have any questions about the CZDS update please contact ICANN Global Support at globalsupport@icann.org.

Best Regards,

Dean Edwards
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To reference past registry operator communications please click here.