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From: ICANN Global Support <noreply-globalsupport@icann.org>
Date: Wednesday, March 29, 2017 at 3:56 PM
Subject: URS Password Change

Dear Registry Operator,

As part of our continual efforts to make our digital services more secure, the ICANN organization is making changes in the Uniform Rapid Suspension (URS) system. These changes will allow the system to better protect the registry contact information being stored and used by our URS providers. Ongoing activities include auditing systems on a regular basis to identify areas where we can further harden our services and strengthen security.

Specifically, we are increasing the minimum password length for the URS system from 8 to a minimum of 16 characters and requiring all users to change their password within the next 30 days (no later than April 30, 2017 UTC.) Here are the steps needed to update the URS password:

· Login to the GDD Portal

· Select a TLD

· Click on the "Registry ONBIR" work item

· Scroll down to the Uniform Rapid Suspension (URS) section

· Update the URS password with a complex password

· Confirm the URS password

· Scroll to the bottom of the screen and click "submit"

If you do not have portal access, please send an inquiry toglobalsupport@icann.org. If you have multiple TLDs, please open a case in the GDD Portal for information on how to perform bulk updates.

We strongly encourage you to change your passwords regularly.

If you have questions, please contact globalsupport@icann.org.

Thank you,

Michaela Quinzy
ICANN Global Support