



Dear Stakeholder,

While this year has been challenging for everyone, thankfully, the Internet has allowed the world to function in a connected manner. We recognize and acknowledge your contribution in keeping the Internet secure and resilient. In addition, we appreciate and thank you for supporting education efforts with the Board and our community.

As 2020 comes to a close, we want to remind you of the following:

- The ICANN org offices will pause operations as of 01:00 UTC on Thursday, 24 December 2020, and will reopen at 01:00 UTC on Monday, 04 January 2021.
- Annual certifications are required by 20 January 2021. Instructions will be sent early January.

ICANN wishes you and your family a happy and safe holiday season and a prosperous new year.

Kind Regards,

ICANN GDD Accounts and Services Team