

8 April 2022

TRANSMITTED VIA ELECTRONIC MAIL AND COURIER

**RE: NOTICE OF TERMINATION OF REGISTRAR ACCREDITATION AGREEMENT**

[REDACTED]  
Alice's Registry, Inc. (IANA 275)  
[REDACTED]

Email: [REDACTED]

Dear [REDACTED]:

Please be advised that, as of 8 April 2022, Alice's Registry, Inc.'s ("Alice's Registry" or "Registrar") 2013 Registrar Accreditation Agreement with the Internet Corporation for Assigned Names and Numbers ("ICANN") dated 17 October 2020 ("RAA") is terminated pursuant to Section 5.5.4 of the RAA. The termination shall become effective 8 May 2022, 30 calendar days from the date of this Termination Notice pursuant to the terms of the RAA.

The termination is due to Alice's Registry's failure to timely cure the breaches by 17 March 2022 as set forth in ICANN's Notice of Suspension of RAA dated 22 December 2021. As of 8 April 2022, the following breaches remain:

1. Alice's Registry's failure to provide an interactive web page Whois service providing free public query-based access to up-to-date data concerning all active registered names sponsored for each top-level domain ("TLD") in which it is accredited.

Additionally, Alice's Registry has failed to:

2. Provide ICANN with evidence of having implemented an RDAP service and register your registrar's RDAP Base URL through the Naming Services portal (NSp).
3. Provide certificate of good standing as required by Section 3.17 of the RAA and Section 6 of the Registrar Information Specification ("RIS") of the RAA.

Please see the chronology below for additional details.

**Domain Name Transition Process**

To protect domain name registrants, ICANN will follow the [De-Accredited Registrar Transition Procedure](#) ("Procedure"). Consistent with the Procedure, please designate a bulk transfer recipient by 15 April 2022 and inform ICANN's Registrar Liaison Team at [RegTransition@icann.org](mailto:RegTransition@icann.org).

### ICANN Logo License

Alice's Registry is further advised that the logo license granted in the Logo License Specification to the RAA is revoked as of 8 May 2022. Please remove all ICANN trademarks, name, and logo from Alice's Registry's website and business materials that have been licensed to Alice's Registry under the terms of that Specification by 8 May 2022.

ICANN reserves all of its rights under the RAA. Please note the rights and obligations required to continue in effect after the expiration of the RAA, including but not limited to: Sections 3.4 Retention of Registered Name Holder and Registration Data; 3.9 Accreditation Fees; 5.8 Resolution of Disputes Under this Agreement; and 5.9 Limitations on Monetary Remedies for Violations of this Agreement.

Alice's Registry will be invoiced for the remainder of the yearly accreditation fees owed to ICANN through 15 October 2022, and any variable fees corresponding to transactions reported through the termination effective date. All these fees are required to be paid to ICANN pursuant to Section 3.9 of the RAA.

If you have questions or require assistance, please contact Jonathan Denison at [REDACTED].

Sincerely,

[SIGNATURE REDACTED]

Jamie Hedlund  
Senior Vice President, Contractual Compliance & U.S. Government Engagement

Cc: John O. Jeffrey, General Counsel and Secretary

**CHRONOLOGIES OF COMPLIANCE NOTICES IN THE 11 OCTOBER 2021 BREACH NOTICE AND 22 DECEMBER 2021 SUSPENSION NOTICE THAT REMAIN UNCURED**

In the 1st, 2nd and 3rd compliance notices detailed in the chronology below, ICANN notified Alice's Registry of the violations associated with the case, including the relevant ICANN agreement. All telephone call details below described further attempts from ICANN to communicate to the Registrar the details of the case and to make an ICANN Contractual Compliance staff member available to address any questions in order to assist Alice's Registry in becoming compliant. All these attempts were unsuccessful. The Registrar failed to fully cure the RAA breaches described in the Notice of Breach and Notice of Suspension.

**Chronology (Case #UWN-708-76192):**

<b>Date of Notice</b>	<b>Deadline for Response</b>	<b>Details</b>
23-May-2020 9-Jun-2020 23-Jun-2020 7-Jul-2020 22-Jul-2020 6-Aug-2020	N/A	ICANN sent detailed customer statements to Alice's Registry, Inc. regarding past due fees.
18-Aug-2020	N/A	Alice's Registry, Inc.'s past due fees were referred to ICANN Contractual Compliance.
15-Sep-2020	22-Sep-2020	ICANN sent 1st compliance notice via email to [EMAIL REDACTED] and [EMAIL REDACTED]. No response received from Registrar.
28-Sep-2020	5-Oct-2020	ICANN sent 2nd compliance notice via email to [EMAIL REDACTED] and [EMAIL REDACTED]. No response received from Registrar.
7-Oct-2020	N/A	ICANN called Primary Contact at [TELEPHONE REDACTED]. No answer and no ability to leave a voicemail. ICANN called Primary Contact at mobile number [TELEPHONE REDACTED]. No answer and no ability to leave a voicemail.
13-Oct-2020	20-Oct-2020	ICANN sent 3rd compliance notice via email to [EMAIL REDACTED] and [EMAIL REDACTED]. No response received from Registrar.
13-Oct-2020	N/A	ICANN sent 3rd compliance notice via fax to [FAX REDACTED]. Fax successful.
13-Oct-2020	N/A	ICANN called Primary Contact at [TELEPHONE REDACTED]. No answer and no ability to leave a voicemail. ICANN called Primary Contact at mobile number [TELEPHONE REDACTED]. No answer and no ability to leave a voicemail.

Date of Notice	Deadline for Response	Details
11-Oct-2021	N/A	ICANN conducted compliance check to determine other areas of noncompliance.
11-Oct-2021	1-Nov-2021	ICANN issued a Notice of Breach to the Registrar.
11-Oct-2021	N/A	ICANN sent Notice of Breach via courier to Registrar Primary Contact postal address. Undeliverable.
11-Oct-2021	N/A	Email from Registrar ([EMAIL REDACTED]), insufficient to demonstrate compliance.
15-Oct-2021	1-Nov-2021	ICANN sent follow-up compliance notice via email to [EMAIL REDACTED], [EMAIL REDACTED] and [EMAIL REDACTED].
15-Oct-2021	N/A	Email from Registrar ([EMAIL REDACTED]), insufficient to demonstrate compliance.
22-Oct-2021	1-Nov-2021	ICANN sent follow-up compliance notice via email to [EMAIL REDACTED], [EMAIL REDACTED] and [EMAIL REDACTED].
22-Oct-2021	N/A	Email from Registrar ([EMAIL REDACTED]), insufficient to demonstrate compliance.
22-Oct-2021	N/A	Email from Registrar ([EMAIL REDACTED]) with a request for the cure date to be extended.
27-Oct-2021	1-Dec-2021	ICANN sent follow-up compliance notice via email to [EMAIL REDACTED], [EMAIL REDACTED] and [EMAIL REDACTED] confirming the extended due date of 1 December 2021.
2-Dec-2021	N/A	Email from Registrar ([EMAIL REDACTED]), insufficient to demonstrate compliance.
2-Dec-2021	8-Dec-2021	ICANN sent follow-up compliance notice via email to [EMAIL REDACTED], [EMAIL REDACTED] and [EMAIL REDACTED].
3-Dec-2021	N/A	Email from Registrar ([EMAIL REDACTED]), insufficient to demonstrate compliance.
7-Dec-2021	N/A	Email from Registrar ([EMAIL REDACTED]) informing that the breach had been partially cured.
8-Dec-2021	N/A	Emails from Registrar ([EMAIL REDACTED]), insufficient to demonstrate compliance.
8-Dec-2021	N/A	Email from Registrar ([EMAIL REDACTED]) informing that the breach had been partially cured.
9-Dec-2021	N/A	Emails from Registrar ([EMAIL REDACTED]), insufficient to demonstrate compliance.
9-Dec-2021	15-Dec-2021	ICANN sent follow-up compliance notice via email to [EMAIL REDACTED], [EMAIL REDACTED] and [EMAIL REDACTED].
9-Dec-2021	N/A	Emails from Registrar ([EMAIL REDACTED]), insufficient to demonstrate compliance.

Date of Notice	Deadline for Response	Details
9-Dec-2021	15-Dec-2021	ICANN sent follow-up compliance notice via email to [EMAIL REDACTED], [EMAIL REDACTED] and [EMAIL REDACTED]
11/14-Dec-2021	N/A	Emails from Registrar ([EMAIL REDACTED]), insufficient to demonstrate compliance.
14-Dec-2021	15-Dec-2021	ICANN sent follow-up compliance notice via email to [EMAIL REDACTED], [EMAIL REDACTED] and [EMAIL REDACTED]
15-Dec-2021	N/A	Emails from Registrar ([EMAIL REDACTED]), insufficient to demonstrate compliance.
22-Dec-2021	N/A	To date, the Registrar has not fully cured the Notice of Breach
22-Dec-2021	17-Mar-2022	ICANN issued a Notice of Suspension to the Registrar.
22-Dec-2021	N/A	ICANN sent Notice of Suspension via courier to Registrar Primary Contact postal address. Undeliverable.
8-Apr-2022	N/A	To date, the Registrar has not responded to ICANN with the requested information and documentation and the issue remains unresolved.

#### Chronology (Case #SKZ-258-59614):

Date of Inquiry/Notice	Deadline for Response	Details
15-Oct-2019	22-Oct-2019	ICANN sent 1st compliance inquiry via email to [EMAIL REDACTED].
16-Oct-2019	N/A	Email from Registrar ([EMAIL REDACTED]) insufficient to demonstrate compliance.
16-Oct-2019	N/A	ICANN confirmed receipt of Registrar's response via email to [EMAIL REDACTED].
21-Nov-2019	28-Nov-2019	ICANN sent follow-up compliance inquiry via email to [EMAIL REDACTED]. No response received from Registrar.
6-Dec-2019	13-Dec-2019	ICANN sent 2nd compliance inquiry via email to [EMAIL REDACTED].

19-Dec-2019	N/A	ICANN called Primary Contact at [TELEPHONE REDACTED]. No answer and no ability to leave a voicemail. ICANN called Primary Contact at mobile number [TELEPHONE REDACTED] and provided Primary Contact with complaint details.
19-Dec-2019	N/A	Email from Registrar ([EMAIL REDACTED]) insufficient to demonstrate compliance.
6-Jan-2020	13-Jan-2020	ICANN sent follow-up compliance inquiry via email to [EMAIL REDACTED].
6-Jan-2020	13-Jan-2020	ICANN re-sent follow-up compliance inquiry via email to [EMAIL REDACTED]. No response received from the Registrar.
4-Feb-2020	N/A	ICANN called Primary Contact at mobile number [TELEPHONE REDACTED] and left voicemail with complaint details.
6-Feb-2020	13-Feb-2020	ICANN sent 3rd compliance inquiry via email to [EMAIL REDACTED]. No response received from Registrar.
12-Feb-2020	N/A	ICANN called Primary Contact at [TELEPHONE REDACTED]. No answer and no ability to leave a message. ICANN called Primary Contact at mobile number [TELEPHONE REDACTED] and left voicemail with complaint details.
11-Mar-2020	18-Mar-2020	ICANN sent 1st compliance notice via email to [EMAIL REDACTED]. No response received from the Registrar.
16-Apr-2020	23-Apr-2020	ICANN sent 2nd compliance notice via email to [EMAIL REDACTED]. No response received from the Registrar.
16-Apr-2020	N/A	ICANN called Primary Contact at mobile number [TELEPHONE REDACTED] and provided Primary Contact with complaint details.
13-May-2020	20-May-2020	ICANN sent 3rd compliance notice via email to [EMAIL REDACTED]. No response received from Registrar.
14-May-2020	N/A	ICANN called Primary Contact at mobile number [TELEPHONE REDACTED] and left voicemail with complaint details.

5-June-2020	N/A	ICANN sent follow-up compliance notice via email to [EMAIL REDACTED]. No response received from Registrar.
6-Aug-2020	N/A	ICANN called Primary Contact at [TELEPHONE REDACTED]. No answer and no ability to leave a message. ICANN called Primary Contact at mobile number [TELEPHONE REDACTED] and left voicemail with complaint details.
26-Aug-2020	N/A	ICANN sent follow-up compliance notice via email to [EMAIL REDACTED]. No response received from Registrar.
10-Mar-2021	N/A	ICANN sent follow-up compliance notice via email to [EMAIL REDACTED], [EMAIL REDACTED] and [EMAIL REDACTED]. No response received from Registrar.
11-Oct-2021	N/A	ICANN conducted compliance check to determine other areas of noncompliance.
11-Oct-2021	1-Nov-2021	ICANN issued a Notice of Breach to the Registrar.
11-Oct-2021	N/A	ICANN sent Notice of Breach via courier to Registrar Primary Contact postal address. Undeliverable.
11-Oct-2021	N/A	Email from Registrar ([EMAIL REDACTED]), through ticket UWN-708-76192, insufficient to demonstrate compliance.
15-Oct-2021	1-Nov-2021	ICANN sent follow-up compliance notice via email to [EMAIL REDACTED], [EMAIL REDACTED] and [EMAIL REDACTED] through ticket UWN-708-76192.
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